

Webinar Schedule

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| Sep 2 2016 | REACT ESCAPE SURVIVE Preparing Your Institution & Staff for an Active-Shooter Incident |
| Jan 9 2017 | ADA Website Compliance Requirements & Common Errors |
| Jan 10 2017 | 2017 Director Series |
| Jan 10 2017 | Director Series: Credit Union Success Guide: Best Steps for Success in a Difficult Environment |
| Jan 12 2017 | 2017 Account Documentation Series |
| Jan 12 2017 | Account Documentation Series: Compliance & Due Diligence at Account Opening |
| Jan 19 2017 | 2017 ACH Specialist Series |
| Jan 19 2017 | ACH Specialist Series: Direct Deposit Tax Refunds: Posting & Exceptions |
| Feb 1 2017 | Developing & Managing a Consumer Complaint Program – Avoiding Reputational Damage |
| Feb 6 2017 | The New World of Debt Collection: What Recent CFPB Actions Indicate About the Future of Regulations & Enforcement |
| Feb 7 2017 | 2017 Regulation E Series |
| Feb 7 2017 | Regulation E Series: Handling Provisional Credit Under Reg E: Rules, Best Practices & FAQs |
| Feb 8 2017 | 2017 Real Estate Series |
| Feb 8 2017 | Real Estate Series: Understanding TRID Tolerance Cures |
| Feb 9 2017 | Establishing Compliant E-SIGN Act Procedures for Electronic Documents & Statements |
| Feb 13 2017 | Part 2 – New FFIEC Consumer Compliance Rating System, Effective March 31, 2017: Violations of Law & Consumer Harm |
| Feb 14 2017 | Military Lending Act: Exam Procedure Changes, Post-Implementation Considerations & FAQs |
| Feb 15 2017 | Qualifying Borrowers Using Personal Tax Returns Part 1: Schedules A, B, C & D |
| Feb 16 2017 | 2017 BSA Compliance Series |
| Feb 16 2017 | BSA Compliance Series: FinCEN's CDD Rules & BSA Compliance: Why Preparing Now for the Fifth Pillar is Critical |
| Feb 21 2017 | 2017 Risk Management Series |
| Feb 21 2017 | Risk Management Series: Developing an Enterprise-Wide Risk Assessment |
| Feb 22 2017 | Flood Compliance in Lending Part 1: Loan Origination |
| Feb 23 2017 | Collection Law Essentials: Legalities, Landmines & More |
| Feb 27 2017 | Everything You Need to Know About Regulation CC: Holds, Funds Availability, Compliance & More |
| Feb 28 2017 | Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court? |
| Mar 1 2017 | Qualifying Borrowers Using Personal Tax Returns Part 2: Schedules E & F |
| Mar 2 2017 | Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture |
| Mar 7 2017 | UDAAP Challenges: Practices, Risk Mitigation, Regulator Expectations & Case Studies |

Mar 8 2017 Hot Issues in Cyber Compliance, Including Recent Changes to the IT Handbook

Mar 9 2017 How to Audit Deposit Operations for Reg CC & D Compliance

Mar 14 2017 Fair Lending Risks in Third-Party Relationships

Mar 15 2017 Flood Compliance in Lending Part 2: Post Loan Closing

Mar 16 2017 Regulation E Series:
 Regulation E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

Mar 21 2017 Account Documentation Series:
 Opening Deposit Accounts Online: Rules, Risks & Best Practices

Mar 22 2017 Securing Collateral Part 1: Form UCC-1 – Initial Filing & Perfection of Security Interests

Mar 28 2017 Director Series:
 The Board Evaluation Process: Steps, Tools & More

Mar 29 2017 20 Common Collection Pitfalls

Mar 30 2017 ACH Specialist Series:
 ACH Rules Update 2017

Apr 4 2017 Human Resource Dos & Don'ts for Supervisors

Apr 5 2017 Real Estate Series:
 CFPB Real Estate Loan Collection Rules for Mortgage Servicers & Your Credit Union

Apr 6 2017 Website & Social Media Common Compliance Violations

Apr 11 2017 Trust Your Instincts: Teaching the Frontline to Recognize Criminal Activity

Apr 12 2017 Managing TDRs Start to Finish: Initial Identification to Rewriting to Non-TDR Status

Apr 13 2017 Risk Management Series:
 Developing a Risk-Based Compliance Audit for Your Loan Portfolio

Apr 18 2017 Opening Donation, Memorial & Other Accounts for Nonprofit Organizations & Corporations

Apr 19 2017 The Future of FinTech & Blockchain/Bitcoin: A Look at New Technologies Reshaping Financial Services

Apr 20 2017 How to Build an Effective & NCUA Compliant MBL Credit Administration Program

Apr 25 2017 10 Steps to Creating Unparalleled Service

Apr 26 2017 BSA Compliance Series:
 BSA Compliance Hotspots: Regulators, Litigation, Policies & Procedures

Apr 27 2017 Securing Collateral Part 2: Form UCC-3 & Amending, Continuing or Terminating Security Interests

May 2 2017 Security Officer Reports to the Board: Fulfilling Your Annual Requirement

May 3 2017 Revisiting TRID Line-by-Line Part 1: Loan Estimate

May 4 2017 ACH Specialist Series:
 Complex ACH Origination Issues for ODFIs: Compliance, Exceptions, Monitoring

May 9 2017 Director Series:
 What the Board Needs to Know About Vendor Management

May 10 2017 Communicating in a Crisis: How to Protect Your Reputation & Brand

May 11 2017 Surviving an FFIEC IT Security Exam

May 16 2017 Securing Collateral Part 3: Legal & Compliance Issues in Obtaining Priority in Collateral, Including Purchase Money Security Interests

May 17 2017 Risk Management Series:
 Conducting an RDC Risk Assessment: Compliance Findings &

Regulatory Guidance

- May 18 2017** HMDA Data Collection Rules: Preparing for the Extensive January 1, 2018 Changes
- May 23 2017** Regulation E Series:
 How to Handle Unauthorized Electronic Fund Transfers Under Reg E
- May 24 2017** Account Documentation Series:
 Nonresident Alien Accounts: Opening, Tax ID Numbers, IRS Issues & More
- May 25 2017** 12 Key Elements of an Effective Digital Marketing Strategy
- May 31 2017** Mastering Escrow Compliance: Analysis, Rules, Forms & Accounting
- Jun 1 2017** Developing the Perfect Sales Conversation
- Jun 6 2017** Developing an Effective Process for Change Control: Shared Responsibilities, Implementation & Monitoring
- Jun 7 2017** Report Writing for Auditors: Tips, Tools & Best Practices
- Jun 8 2017** Revisiting TRID Line-by-Line Part 2: Closing Disclosure
- Jun 13 2017** Traditional & Roth IRA Plan Establishment & Required Amendments
- Jun 14 2017** Reporting Member Credit & Effectively Managing Credit Disputes
- Jun 15 2017** Debit Card Chargebacks: Rules, Rights, Challenges & Best Practices
- Jun 20 2017** Supervisory Committees: Understanding Expectations & Avoiding Landmines
- Jun 21 2017** Real Estate Series:
Adverse Action in Mortgage Lending: Are You in Compliance?
- Jun 22 2017** BSA Compliance Series:
 New BSA Officer Training
- Jun 26 2017** Understanding the NACHA Third-Party Sender Registry for ODFIs
- Jun 27 2017** My Borrower Filed Chapter 11 Bankruptcy – Now What?
- Jun 28 2017** The Top 10 Things You Need to Know About the CFPB's Amendments to Mortgage Servicing Requirements Before October 19th
- Jun 29 2017** ACH Specialist Series:
 Same Day ACH: Preparing for Processing Debits, Effective September 15, 2017
- Jun 30 2017** CTR Technical Changes: New Data Fields, Amendments & Alternate Model Reporting
- Jul 6 2017** Director Series:
 Effectively Assessing Credit Risk & Defining Credit Risk Appetite for Directors
- Jul 10 2017** Wire Transfer Security Controls: Regulatory Guidance, Risk Management & Monitoring
- Jul 11 2017** Account Documentation Series:
 Closing or Changing Deposit Accounts for Consumers & Businesses
- Jul 12 2017** Regulatory Requirements When Employees Work from Home: Overtime, FMLA, ADA, Safety & More
- Jul 13 2017** Call Reports: Financial Statements & Schedules B-E
- Jul 18 2017** Creating an Effective Suspicious Activity Program: Efficiency, Examinations & Fraud
- Jul 19 2017** Regulation E Series:
 Regulation E Fundamentals: Back to Basics
- Jul 20 2017** Working with Troubled Members: Loan Extensions, Deferments, Re-Aging, Refinancing & Incentives
- Jul 24 2017** Special Rules for Credit Card Compliance: Changes in Terms, APR Increases, Protected Balances, Offsets, Fee Limits & More

Jul 25 2017 20 UCC Provisions You Must Know When Cashing or Depositing Checks

Jul 26 2017 E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media

Jul 27 2017 Risk Management Series:
 Conducting a Fair Lending Risk Assessment

Aug 2 2017 Advertising Compliance: Website, Print, TV & Radio

Aug 3 2017 Business Signature Cards & Resolutions: Entities, Authority & Documentation

Aug 8 2017 How to Legally Compensate Mortgage Loan Originators

Aug 9 2017 Real Estate Series:
 Appraisals & Evaluations for Consumer Real Estate Lending: Interagency Guidance, Regulator Issues & FAQs

Aug 10 2017 Dealing with Employee Discipline, Complaints, Performance Issues & More

Aug 15 2017 TILA Rules for Non-Mortgage & Non-Credit Card Lending

Aug 16 2017 BSA Compliance Series:
 Job-Specific BSA for Deposit Operations: SAR Monitoring, 314(a) Requests & CIP

Aug 17 2017 Managing a Residential Construction-to-Permanent Loan - Start to Finish

Aug 18 2017 New Military Lending Act Requirements for Credit Cards, Effective October 3, 2017

Aug 21 2017 Revisiting Your HMDA Policies & Procedures to Include Comprehensive Changes Effective January 1, 2018

Aug 22 2017 New Compliance Officer Boot Camp

Aug 23 2017 Vendor Problem Resolution: A Five-Step Approach

Aug 24 2017 When a Borrower Dies: Next Steps & Best Practices

Aug 29 2017 Keys to Transitioning from Member Business Lending to Member Business Services

Aug 30 2017 Regulation E Series:
 Comparing Regulation E with Visa & MasterCard Rules

Sep 6 2017 Understanding & Processing IRA Rollovers & Transfers

Sep 7 2017 Responding to Official Demands for Member Funds: Subpoenas, Garnishments, Summonses & Levies

Sep 11 2017 Preparing for Reg CC Rule Changes Part 1: Impact, Detailed Changes & Action Plan

Sep 12 2017 Regulator Issues for the Credit Analyst

Sep 13 2017 Account Documentation Series:
Minor Accounts: Ownership, Documentation & Access

Sep 14 2017 Director Series:
What Directors Should Know About Risk Management

Sep 19 2017 Managing & Mitigating Data Breaches: Fraud, Forensics & Incident Response

Sep 20 2017 Supporting Documentation for the ALLL: Current Rules & Future Expectations Under CECL

Sep 21 2017 ACH Specialist Series:
RDFI Returns: 2 Day vs. 60 Calendar Days – Understanding the Difference

Sep 26 2017 Financial Literacy for Directors Part 1: Introduction to Key Risk Components at a Credit Union

Sep 27 2017 Step-by-Step SAR Completion: Dos & Don'ts

Sep 28 2017 Record Retention & Destruction Rules: Compliance & Best Practices

Oct 2 2017 Preparing for Reg CC Rule Changes Part 2: Operations Systems, Audit & Reporting Implications

Oct 3 2017 Surviving a TRID Compliance Exam

Oct 4 2017 Countdown to the New HMDA Rules Effective January 1, 2018

Oct 5 2017 Keys to Effective Employee Recruitment, Onboarding & Retention

Oct 11 2017 Proper Repossession, Notice & Sale of Non-Real Estate Collateral

Oct 12 2017 Real Estate Series:
ARM & Balloon Payments: Clarifying the Confusion

Oct 16 2017 Planning & Compliance Considerations for the New Fannie Mae & Freddie Mac Uniform Residential Loan Application

Oct 17 2017 The Only Guide to Understanding Share Insurance You'll Ever Need

Oct 18 2017 Beyond EMV: Trends in Payments & What It Means for Credit Unions

Oct 19 2017 Financial Literacy for Directors Part 2: How to Interpret Key Ratios & Financial Statements

Oct 24 2017 All About 1099 Reporting Part 1: Forms 1099-A & 1099-C: Foreclosures, Repossessions & Debt Settlements

Oct 25 2017 Risk Management Series:
Establishing or Maturing Your Vendor Risk Management Program

Oct 26 2017 BSA Compliance Series:
Job-Specific BSA Training for the Frontline: CTRs, SARs, CIP & More

Oct 30 2017 Preparing for the Impact of New Prepaid Card Rules Under Regulation E: Deadline April 1, 2018

Oct 31 2017 CECL Loss Estimation Methodologies: Using Your Credit Union's Data History to Create Workable Options

Nov 2 2017 Cost-Effective Strategies to Enforce Creditor Rights in Consumer Bankruptcies

Nov 7 2017 CFPB's TRID Amendments: Understanding the Clarifications & New Expectations

Nov 8 2017 When a Depositor Dies: Next Steps & Best Practices

Nov 9 2017 Regulation E Series:
Auditing for Regulation E Compliance

Nov 14 2017 Account Documentation Series:
Accepting Powers-of-Attorney on Deposit Accounts

Nov 15 2017 ACH Specialist Series:
Federal Government ACH Payments: Reclamations & Garnishments

Nov 16 2017 Director Series:
Required Compliance for the Board & Senior Management

Nov 28 2017 Avoiding Employee Job Misclassification Issues: Getting It Right!

Nov 29 2017 OFAC Sanctions Compliance: Update, Expectations & Best Practices

Nov 30 2017 Robbery Preparedness for All Staff

Dec 5 2017 Conducting a Collections Risk Assessment

Dec 6 2017 BSA Compliance Series:
Job-Specific BSA Compliance for Lenders

Dec 7 2017 New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools

Dec 12 2017 All About 1099 Reporting Part 2: Forms 1099-INT & 1099-MISC: Vendor Payments, Prizes & Interest on Deposit Accounts

Dec 13 2017 Risk Management Series:
ACH Risk Management & Assessment: Risks, Controls & Ratings

Dec 14 2017 Real Estate Series:
Mortgage Loan Disclosure Timing Issues

Dec 19 2017 The ALLL with TDRs & Foreclosed Assets

Dec 20 2017

Preparation Plan for CDD Changes to Beneficial Ownership Rules: Effective May 11, 2018