

# Webinar Schedule

<b>Sep 2 2016</b>	REACT ESCAPE SURVIVE  Preparing Your Institution & Staff for an Active-Shooter Incident
<b>Dec 1 2016</b>	Meaningful & Strategic Stress Testing: A Valuable Board & Management Tool
<b>Dec 6 2016</b>	Cyber Series:  Meeting Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More
<b>Dec 7 2016</b>	FinCEN's New Cyber-Enabled SAR Guidance: Money Laundering, Reporting Expectations & More
<b>Dec 8 2016</b>	Rewarding & Retaining the Best Employees
<b>Dec 13 2016</b>	Lending Series:  Loan Review: Consumer, Commercial & Real Estate
<b>Dec 14 2016</b>	Director Series:  Essential Compliance Training for the Board & Senior Management
<b>Dec 15 2016</b>	Frontline Series:  Powers-of-Attorney In-Depth: Good Faith, Fraud & Fiduciary Capacity
<b>Dec 20 2016</b>	Disaster Preparedness, Recovery & Business Continuity
<b>Dec 21 2016</b>	Emerging Need & Regulatory Expectations for Enterprise Risk Management Framework
<b>Jan 4 2017</b>	Top 10 HMDA Issues for 2016 Reporting: Checkup for March 1st Submission
<b>Jan 5 2017</b>	Cross Selling Products & Services: Compliance with TCPA & FCRA
<b>Jan 9 2017</b>	ADA Website Compliance Requirements & Common Errors
<b>Jan 10 2017</b>	2017 Director Series
<b>Jan 10 2017</b>	Director Series:  Credit Union Success Guide: Best Steps for Success in a Difficult Environment
<b>Jan 11 2017</b>	Asset-Liability Management Overview
<b>Jan 12 2017</b>	2017 Account Documentation Series
<b>Jan 12 2017</b>	Account Documentation Series:  Compliance & Due Diligence at Account Opening
<b>Jan 17 2017</b>	Loan Underwriting Basics: Interviewing, Credit Reports, Debt Ratios & Regulation B
<b>Jan 18 2017</b>	Identifying Fraudulent Transactions: Including Recent FinCEN Advisory on Email Fraud Schemes
<b>Jan 19 2017</b>	2017 ACH Specialist Series
<b>Jan 19 2017</b>	ACH Specialist Series:  Direct Deposit Tax Refunds: Posting & Exceptions
<b>Jan 23 2017</b>	Part 1 - New FFIEC Consumer Compliance Rating System, Effective March 31, 2017: Oversight & Compliance Management Program
<b>Jan 24 2017</b>	Same Day ACH: Lessons Learned & FAQs for RDFIs
<b>Jan 25 2017</b>	IRA & HSA Review & Update, Including New Fiduciary Rule Implications
<b>Jan 26 2017</b>	Procedural & Compliance Responsibilities of the Board Secretary
<b>Jan 31 2017</b>	Auditing Call Reports
<b>Feb 1 2017</b>	Developing & Managing a Consumer Complaint Program – Avoiding Reputational Damage
<b>Feb 6 2017</b>	The New World of Debt Collection: What Recent CFPB Actions Indicate About the Future of Regulations & Enforcement

<b>Feb 7 2017</b>	2017 Regulation E Series
<b>Feb 7 2017</b>	Regulation E Series:  Handling Provisional Credit Under Reg E: Rules, Best Practices & FAQs
<b>Feb 8 2017</b>	2017 Real Estate Series
<b>Feb 8 2017</b>	Real Estate Series:  Understanding TRID Tolerance Cures
<b>Feb 9 2017</b>	Establishing Compliant E-SIGN Act Procedures for Electronic Documents & Statements
<b>Feb 13 2017</b>	Part 2 – New FFIEC Consumer Compliance Rating System, Effective March 31, 2017: Violations of Law & Consumer Harm
<b>Feb 14 2017</b>	Military Lending Act: Exam Procedure Changes, Post-Implementation Considerations & FAQs
<b>Feb 15 2017</b>	Qualifying Borrowers Using Personal Tax Returns Part 1: Schedules A, B, C & D
<b>Feb 16 2017</b>	2017 BSA Compliance Series
<b>Feb 16 2017</b>	BSA Compliance Series:  FinCEN's CDD Rules & BSA Compliance: Why Preparing Now for the Fifth Pillar is Critical
<b>Feb 21 2017</b>	2017 Risk Management Series
<b>Feb 21 2017</b>	Risk Management Series:  Developing an Enterprise-Wide Risk Assessment
<b>Feb 22 2017</b>	Flood Compliance in Lending Part 1: Loan Origination
<b>Feb 23 2017</b>	Collection Law Essentials: Legalities, Landmines & More
<b>Feb 27 2017</b>	Everything You Need to Know About Regulation CC: Holds, Funds Availability, Compliance & More
<b>Feb 28 2017</b>	Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court?
<b>Mar 1 2017</b>	Qualifying Borrowers Using Personal Tax Returns Part 2: Schedules E & F
<b>Mar 2 2017</b>	Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture
<b>Mar 7 2017</b>	UDAAP Challenges: Practices, Risk Mitigation, Regulator Expectations & Case Studies
<b>Mar 8 2017</b>	Hot Issues in Cyber Compliance, Including Recent Changes to the IT Handbook
<b>Mar 9 2017</b>	How to Audit Deposit Operations for Reg CC & D Compliance
<b>Mar 14 2017</b>	Fair Lending Risks in Third-Party Relationships
<b>Mar 15 2017</b>	Flood Compliance in Lending Part 2: Post Loan Closing
<b>Mar 16 2017</b>	Regulation E Series:  Regulation E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation
<b>Mar 21 2017</b>	Account Documentation Series:  Opening Deposit Accounts Online: Rules, Risks & Best Practices
<b>Mar 22 2017</b>	Securing Collateral Part 1: Form UCC-1 – Initial Filing & Perfection of Security Interests
<b>Mar 28 2017</b>	Director Series:  The Board Evaluation Process: Steps, Tools & More
<b>Mar 29 2017</b>	20 Common Collection Pitfalls
<b>Mar 30 2017</b>	ACH Specialist Series:  ACH Rules Update 2017
<b>Apr 4 2017</b>	Human Resource Dos & Don'ts for Supervisors
<b>Apr 5 2017</b>	Real Estate Series:  CFPB Real Estate Loan Collection Rules for Mortgage Servicers & Your Credit Union

**Apr 6 2017** Website & Social Media Common Compliance Violations

**Apr 11 2017** Trust Your Instincts: Teaching the Frontline to Recognize Criminal Activity

**Apr 12 2017** Managing TDRs Start to Finish: Initial Identification to Rewriting to Non-TDR Status

**Apr 13 2017** Risk Management Series:<br/> Developing a Risk-Based Compliance Audit for Your Loan Portfolio

**Apr 18 2017** Opening Donation, Memorial & Other Accounts for Nonprofit Organizations & Corporations

**Apr 19 2017** The Future of FinTech & Blockchain/Bitcoin: A Look at New Technologies Reshaping Financial Services

**Apr 20 2017** How to Build an Effective & NCUA Compliant MBL Credit Administration Program

**Apr 25 2017** 10 Steps to Creating Unparalleled Service

**Apr 26 2017** BSA Compliance Series:<br/> BSA Compliance Hotspots: Regulators, Litigation, Policies & Procedures

**Apr 27 2017** Securing Collateral Part 2: Form UCC-3 & Amending, Continuing or Terminating Security Interests

**May 2 2017** Security Officer Reports to the Board: Fulfilling Your Annual Requirement

**May 3 2017** Revisiting TRID Line-by-Line Part 1: Loan Estimate

**May 4 2017** ACH Specialist Series:<br/> Complex ACH Origination Issues for ODFIs: Compliance, Exceptions, Monitoring

**May 9 2017** Director Series:<br/> What the Board Needs to Know About Vendor Management

**May 10 2017** Communicating in a Crisis: How to Protect Your Reputation & Brand

**May 11 2017** Surviving an FFIEC IT Security Exam

**May 16 2017** Securing Collateral Part 3: Legal & Compliance Issues in Obtaining Priority in Collateral, Including Purchase Money Security Interests

**May 17 2017** Risk Management Series:<br/> Conducting an RDC Risk Assessment: Compliance Findings & Regulatory Guidance

**May 18 2017** HMDA Data Collection Rules: Preparing for the Extensive January 1, 2018 Changes

**May 23 2017** Regulation E Series:<br/> How to Handle Unauthorized Electronic Fund Transfers Under Reg E

**May 24 2017** Account Documentation Series:<br/> Nonresident Alien Accounts: Opening, Tax ID Numbers, IRS Issues & More

**May 25 2017** 12 Key Elements of an Effective Digital Marketing Strategy

**May 31 2017** Mastering Escrow Compliance: Analysis, Rules, Forms & Accounting

**Jun 1 2017** Developing the Perfect Sales Conversation

**Jun 6 2017** Developing an Effective Process for Change Control: Shared Responsibilities, Implementation & Monitoring

**Jun 7 2017** Report Writing for Auditors: Tips, Tools & Best Practices

**Jun 8 2017** Revisiting TRID Line-by-Line Part 2: Closing Disclosure

**Jun 13 2017** Traditional & Roth IRA Plan Establishment & Required Amendments

**Jun 14 2017** Reporting Member Credit & Effectively Managing Credit Disputes

**Jun 15 2017** Debit Card Chargebacks: Rules, Rights, Challenges & Best Practices

**Jun 20 2017** Supervisory Committees: Understanding Expectations & Avoiding Landmines

**Jun 21 2017** Real Estate Series:<br/>Adverse Action in Mortgage Lending: Are You in Compliance?

**Jun 22 2017** BSA Compliance Series:<br/> New BSA Officer Training

**Jun 26 2017** Understanding the NACHA Third-Party Sender Registry for ODFIs

**Jun 27 2017** My Borrower Filed Chapter 11 Bankruptcy – Now What?

**Jun 28 2017** The Top 10 Things You Need to Know About the CFPB's Amendments to Mortgage Servicing Requirements Before October 19th

**Jun 29 2017** ACH Specialist Series:<br/> Same Day ACH: Preparing for Processing Debits, Effective September 15, 2017

**Jun 30 2017** CTR Technical Changes: New Data Fields, Amendments & Alternate Model Reporting

**Jul 6 2017** Director Series:<br/> Effectively Assessing Credit Risk & Defining Credit Risk Appetite for Directors

**Jul 10 2017** Wire Transfer Security Controls: Regulatory Guidance, Risk Management & Monitoring

**Jul 11 2017** Account Documentation Series:<br/> Closing or Changing Deposit Accounts for Consumers & Businesses

**Jul 12 2017** Regulatory Requirements When Employees Work from Home: Overtime, FMLA, ADA, Safety & More

**Jul 13 2017** Call Reports: Financial Statements & Schedules B-E

**Jul 18 2017** Creating an Effective Suspicious Activity Program: Efficiency, Examinations & Fraud

**Jul 19 2017** Regulation E Series:<br/> Regulation E Fundamentals: Back to Basics

**Jul 20 2017** Working with Troubled Members: Loan Extensions, Deferments, Re-Aging, Refinancing & Incentives

**Jul 24 2017** Special Rules for Credit Card Compliance: Changes in Terms, APR Increases, Protected Balances, Offsets, Fee Limits & More

**Jul 25 2017** 20 UCC Provisions You Must Know When Cashing or Depositing Checks

**Jul 26 2017** E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media

**Jul 27 2017** Risk Management Series:<br/> Conducting a Fair Lending Risk Assessment

**Aug 2 2017** Advertising Compliance: Website, Print, TV & Radio

**Aug 3 2017** Business Signature Cards & Resolutions: Entities, Authority & Documentation

**Aug 9 2017** Real Estate Series:<br/> Appraisals & Evaluations for Consumer Real Estate Lending: Interagency Guidance, Regulator Issues & FAQs

**Aug 10 2017** Dealing with Employee Discipline, Complaints, Performance Issues & More

**Aug 15 2017** TILA Rules for Non-Mortgage & Non-Credit Card Lending

**Aug 16 2017** BSA Compliance Series:<br/> Job-Specific BSA for Deposit Operations: SAR Monitoring, 314(a) Requests & CIP

**Aug 17 2017** Managing a Residential Construction-to-Permanent Loan - Start to Finish

**Aug 18 2017** New Military Lending Act Requirements for Credit Cards, Effective October 3, 2017

**Aug 21 2017** Revisiting Your HMDA Policies & Procedures to Include Comprehensive Changes Effective January 1, 2018

**Aug 22 2017** New Compliance Officer Boot Camp

<b>Aug 23 2017</b>	Vendor Problem Resolution: A Five-Step Approach
<b>Aug 24 2017</b>	When a Borrower Dies: Next Steps & Best Practices
<b>Aug 29 2017</b>	Keys to Transitioning from Member Business Lending to Member Business Services
<b>Aug 30 2017</b>	Regulation E Series:  Comparing Regulation E with Visa & MasterCard Rules
<b>Sep 6 2017</b>	Understanding & Processing IRA Rollovers & Transfers
<b>Sep 7 2017</b>	Responding to Official Demands for Member Funds: Subpoenas, Garnishments, Summonses & Levies
<b>Sep 11 2017</b>	Preparing for Reg CC Rule Changes Part 1: Impact, Detailed Changes & Action Plan
<b>Sep 12 2017</b>	Regulator Issues for the Credit Analyst
<b>Sep 13 2017</b>	Account Documentation Series: Minor Accounts: Ownership, Documentation & Access
<b>Sep 14 2017</b>	Director Series: What Directors Should Know About Risk Management
<b>Sep 19 2017</b>	Managing & Mitigating Data Breaches: Fraud, Forensics & Incident Response
<b>Sep 20 2017</b>	Supporting Documentation for the ALLL: Current Rules & Future Expectations Under CECL
<b>Sep 21 2017</b>	ACH Specialist Series: RDFI Returns: 2 Day vs. 60 Calendar Days – Understanding the Difference
<b>Sep 26 2017</b>	Financial Literacy for Directors Part 1: Introduction to Key Risk Components at a Credit Union
<b>Sep 27 2017</b>	Step-by-Step SAR Completion: Dos & Don'ts
<b>Sep 28 2017</b>	Record Retention & Destruction Rules: Compliance & Best Practices
<b>Oct 2 2017</b>	Preparing for Reg CC Rule Changes Part 2: Operations Systems, Audit & Reporting Implications
<b>Oct 3 2017</b>	Surviving a TRID Compliance Exam
<b>Oct 4 2017</b>	Countdown to the New HMDA Rules Effective January 1, 2018
<b>Oct 5 2017</b>	Keys to Effective Employee Recruitment, Onboarding & Retention
<b>Oct 11 2017</b>	Proper Repossession, Notice & Sale of Non-Real Estate Collateral
<b>Oct 12 2017</b>	Real Estate Series: ARM & Balloon Payments: Clarifying the Confusion
<b>Oct 16 2017</b>	Planning & Compliance Considerations for the New Fannie Mae & Freddie Mac Uniform Residential Loan Application
<b>Oct 17 2017</b>	The Only Guide to Understanding Share Insurance You'll Ever Need
<b>Oct 18 2017</b>	Beyond EMV: Trends in Payments & What It Means for Credit Unions
<b>Oct 19 2017</b>	Financial Literacy for Directors Part 2: How to Interpret Key Ratios & Financial Statements
<b>Oct 24 2017</b>	All About 1099 Reporting Part 1: Forms 1099-A & 1099-C: Foreclosures, Repossessions & Debt Settlements
<b>Oct 25 2017</b>	Risk Management Series: Establishing or Maturing Your Vendor Risk Management Program
<b>Oct 26 2017</b>	BSA Compliance Series: Job-Specific BSA Training for the Frontline: CTRs, SARs, CIP & More
<b>Oct 30 2017</b>	Preparing for the Impact of New Prepaid Card Rules Under Regulation E: Deadline April 1, 2018
<b>Oct 31 2017</b>	CECL Loss Estimation Methodologies: Using Your Credit Union's Data History to Create Workable Options

**Nov 2 2017** Cost-Effective Strategies to Enforce Creditor Rights in Consumer Bankruptcies

**Nov 8 2017** When a Depositor Dies: Next Steps & Best Practices

**Nov 9 2017** Regulation E Series:<br/>Auditing for Regulation E Compliance

**Nov 14 2017** Account Documentation Series:<br/>Accepting Powers-of-Attorney on Deposit Accounts

**Nov 15 2017** ACH Specialist Series:<br/>Federal Government ACH Payments: Reclamations & Garnishments

**Nov 16 2017** Director Series:<br/>Required Compliance for the Board & Senior Management

**Nov 28 2017** Avoiding Employee Job Misclassification Issues: Getting It Right!

**Nov 29 2017** OFAC Sanctions Compliance: Update, Expectations & Best Practices

**Nov 30 2017** Robbery Preparedness for All Staff

**Dec 5 2017** Conducting a Collections Risk Assessment

**Dec 6 2017** BSA Compliance Series:<br/>Job-Specific BSA Compliance for Lenders

**Dec 7 2017** New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools

**Dec 12 2017** All About 1099 Reporting Part 2: Forms 1099-INT & 1099-MISC: Vendor Payments, Prizes & Interest on Deposit Accounts

**Dec 13 2017** Risk Management Series:<br/>ACH Risk Management & Assessment: Risks, Controls & Ratings

**Dec 14 2017** Real Estate Series:<br/>Mortgage Loan Disclosure Timing Issues

**Dec 19 2017** The ALLL with TDRs & Foreclosed Assets

**Dec 20 2017** Preparation Plan for CDD Changes to Beneficial Ownership Rules: Effective May 11, 2018