

Webinar Schedule

Sep 2 2016	REACT ESCAPE SURVIVE Preparing Your Institution & Staff for an Active-Shooter Incident
Jan 9 2017	ADA Website Compliance Requirements & Common Errors
Jan 10 2017	Director Series: Credit Union Success Guide: Best Steps for Success in a Difficult Environment
Jan 12 2017	Account Documentation Series: Compliance & Due Diligence at Account Opening
Jan 17 2017	Loan Underwriting Basics: Interviewing, Credit Reports, Debt Ratios & Regulation B
Jan 19 2017	ACH Specialist Series: Direct Deposit Tax Refunds: Posting & Exceptions
Feb 7 2017	Regulation E Series: Handling Provisional Credit Under Reg E: Rules, Best Practices & FAQs
Feb 8 2017	Real Estate Series: Understanding TRID Tolerance Cures
Feb 16 2017	BSA Compliance Series: FinCEN's CDD Rules & BSA Compliance: Why Preparing Now for the Fifth Pillar is Critical
Feb 21 2017	Risk Management Series: Developing an Enterprise-Wide Risk Assessment
Feb 28 2017	Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court?
Mar 16 2017	Regulation E Series: Regulation E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation
Mar 21 2017	Account Documentation Series: Opening Deposit Accounts Online: Rules, Risks & Best Practices
Mar 28 2017	Director Series: The Board Evaluation Process: Steps, Tools & More
Mar 30 2017	ACH Specialist Series: ACH Rules Update 2017
Apr 5 2017	Real Estate Series: CFPB Real Estate Loan Collection Rules for Mortgage Servicers & Your Credit Union
Apr 13 2017	Risk Management Series: Developing a Risk-Based Compliance Audit for Your Loan Portfolio
Apr 26 2017	BSA Compliance Series: BSA Compliance Hotspots: Regulators, Litigation, Policies & Procedures
May 3 2017	Revisiting TRID Line-by-Line Part 1: Loan Estimate
May 4 2017	ACH Specialist Series: Complex ACH Origination Issues for ODFIs: Compliance, Exceptions, Monitoring
May 9 2017	Director Series: What the Board Needs to Know About Vendor Management
May 17 2017	Risk Management Series: Conducting an RDC Risk Assessment: Compliance Findings & Regulatory Guidance
May 23 2017	Regulation E Series: How to Handle Unauthorized Electronic Fund Transfers Under Reg E
May 24 2017	Account Documentation Series: Nonresident Alien Accounts: Opening, Tax ID Numbers, IRS Issues & More
Jun 1 2017	Developing the Perfect Sales Conversation
Jun 6 2017	Developing an Effective Process for Change Control: Shared Responsibilities, Implementation & Monitoring
Jun 7 2017	Report Writing for Auditors: Tips, Tools & Best Practices

Jun 8 2017 Revisiting TRID Line-by-Line Part 2: Closing Disclosure

Jun 13 2017 Traditional & Roth IRA Plan Establishment & Required Amendments

Jun 14 2017 Reporting Member Credit & Effectively Managing Credit Disputes

Jun 15 2017 Debit Card Chargebacks: Rules, Rights, Challenges & Best Practices

Jun 20 2017 Supervisory Committees: Understanding Expectations & Avoiding Landmines

Jun 21 2017 Real Estate Series: Adverse Action in Mortgage Lending: Are You in Compliance?

Jun 22 2017 BSA Compliance Series: New BSA Officer Training

Jun 26 2017 Understanding the NACHA Third-Party Sender Registry for ODFIs

Jun 27 2017 My Borrower Filed Chapter 11 Bankruptcy – Now What?

Jun 28 2017 The Top 10 Things You Need to Know About the CFPB's Amendments to Mortgage Servicing Requirements Before October 19th

Jun 29 2017 ACH Specialist Series: Same Day ACH: Preparing for Processing Debits, Effective September 15, 2017

Jun 30 2017 CTR Technical Changes: New Data Fields, Amendments & Alternate Model Reporting

Jul 6 2017 Director Series: Effectively Assessing Credit Risk & Defining Credit Risk Appetite for Directors

Jul 10 2017 Wire Transfer Security Controls: Regulatory Guidance, Risk Management & Monitoring

Jul 11 2017 Account Documentation Series: Closing or Changing Deposit Accounts for Consumers & Businesses

Jul 12 2017 Regulatory Requirements When Employees Work from Home: Overtime, FMLA, ADA, Safety & More

Jul 13 2017 Call Reports: Financial Statements & Schedules B-E

Jul 18 2017 Creating an Effective Suspicious Activity Program: Efficiency, Examinations & Fraud

Jul 19 2017 Regulation E Series: Regulation E Fundamentals: Back to Basics

Jul 20 2017 Working with Troubled Members: Loan Extensions, Deferments, Re-Aging, Refinancing & Incentives

Jul 24 2017 Special Rules for Credit Card Compliance: Changes in Terms, APR Increases, Protected Balances, Offsets, Fee Limits & More

Jul 25 2017 20 UCC Provisions You Must Know When Cashing or Depositing Checks

Jul 26 2017 E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media

Jul 27 2017 Risk Management Series: Conducting a Fair Lending Risk Assessment

Aug 2 2017 Advertising Compliance: Website, Print, TV & Radio

Aug 3 2017 Business Signature Cards & Resolutions: Entities, Authority & Documentation

Aug 8 2017 How to Legally Compensate Mortgage Loan Originators

Aug 9 2017 Real Estate Series: Appraisals & Evaluations for Consumer Real Estate Lending: Interagency Guidance, Regulator Issues & FAQs

Aug 10 2017 Dealing with Employee Discipline, Complaints, Performance Issues & More

Aug 15 2017 TILA Rules for Non-Mortgage & Non-Credit Card Lending

Aug 16 2017 BSA Compliance Series: Job-Specific BSA for Deposit Operations: SAR Monitoring, 314(a) Requests & CIP

Aug 17 2017	Managing a Residential Construction-to-Permanent Loan - Start to Finish
Aug 18 2017	New Military Lending Act Requirements for Credit Cards, Effective October 3, 2017
Aug 21 2017	Revisiting Your HMDA Policies & Procedures to Include Comprehensive Changes Effective January 1, 2018
Aug 22 2017	New Compliance Officer Boot Camp
Aug 23 2017	Vendor Problem Resolution: A Five-Step Approach
Aug 24 2017	When a Borrower Dies: Next Steps & Best Practices
Aug 29 2017	Keys to Transitioning from Member Business Lending to Member Business Services
Aug 30 2017	Regulation E Series: Comparing Regulation E with Visa & MasterCard Rules
Sep 6 2017	Understanding & Processing IRA Rollovers & Transfers
Sep 7 2017	Responding to Official Demands for Member Funds: Subpoenas, Garnishments, Summonses & Levies
Sep 11 2017	Preparing for Reg CC Rule Changes Part 1: Impact, Detailed Changes & Action Plan
Sep 12 2017	Regulator Issues for the Credit Analyst
Sep 13 2017	Account Documentation Series:Minor Accounts: Ownership, Documentation & Access
Sep 14 2017	Director Series:What Directors Should Know About Risk Management
Sep 19 2017	Managing & Mitigating Data Breaches: Fraud, Forensics & Incident Response
Sep 20 2017	Supporting Documentation for the ALLL: Current Rules & Future Expectations Under CECL
Sep 21 2017	ACH Specialist Series:RDFI Returns: 2 Day vs. 60 Calendar Days – Understanding the Difference
Sep 26 2017	Financial Literacy for Directors Part 1: Introduction to Key Risk Components at a Credit Union
Sep 27 2017	Step-by-Step SAR Completion: Dos & Don'ts
Sep 28 2017	Record Retention & Destruction Rules: Compliance & Best Practices
Oct 2 2017	Preparing for Reg CC Rule Changes Part 2: Operations Systems, Audit & Reporting Implications
Oct 3 2017	Surviving a TRID Compliance Exam
Oct 4 2017	Countdown to the New HMDA Rules Effective January 1, 2018
Oct 5 2017	Keys to Effective Employee Recruitment, Onboarding & Retention
Oct 11 2017	Proper Repossession, Notice & Sale of Non-Real Estate Collateral
Oct 12 2017	Real Estate Series:ARM & Balloon Payments: Clarifying the Confusion
Oct 16 2017	Planning & Compliance Considerations for the New Fannie Mae & Freddie Mac Uniform Residential Loan Application
Oct 17 2017	The Only Guide to Understanding Share Insurance You'll Ever Need
Oct 18 2017	Beyond EMV: Trends in Payments & What It Means for Credit Unions
Oct 19 2017	Financial Literacy for Directors Part 2: How to Interpret Key Ratios & Financial Statements
Oct 24 2017	All About 1099 Reporting Part 1: Forms 1099-A & 1099-C: Foreclosures, Repossessions & Debt Settlements

Oct 25 2017	Risk Management Series:Establishing or Maturing Your Vendor Risk Management Program
Oct 26 2017	BSA Compliance Series:Job-Specific BSA Training for the Frontline: CTRs, SARs, CIP & More
Oct 30 2017	Preparing for the Impact of New Prepaid Card Rules Under Regulation E: Deadline April 1, 2018
Oct 31 2017	CECL Loss Estimation Methodologies: Using Your Credit Union's Data History to Create Workable Options
Nov 2 2017	Cost-Effective Strategies to Enforce Creditor Rights in Consumer Bankruptcies
Nov 7 2017	CFPB's TRID Amendments: Understanding the Clarifications & New Expectations
Nov 8 2017	When a Depositor Dies: Next Steps & Best Practices
Nov 9 2017	Regulation E Series:Auditing for Regulation E Compliance
Nov 13 2017	HMDA-LAR Changes Part 1: Procedures & Tools for Capturing the New Data Fields, Effective January 1, 2018
Nov 14 2017	Account Documentation Series:Accepting Powers-of-Attorney on Deposit Accounts
Nov 15 2017	ACH Specialist Series:Federal Government ACH Payments: Reclamations & Garnishments
Nov 16 2017	Director Series:Required Compliance for the Board & Senior Management
Nov 28 2017	Avoiding Employee Job Misclassification Issues: Getting It Right!
Nov 29 2017	OFAC Sanctions Compliance: Update, Expectations & Best Practices
Nov 30 2017	Robbery Preparedness for All Staff
Dec 4 2017	HMDA-LAR Changes Part 2: Completing New Fields with No Predefined Codes, Effective January 1, 2018
Dec 5 2017	Conducting a Collections Risk Assessment
Dec 6 2017	BSA Compliance Series:Job-Specific BSA Compliance for Lenders
Dec 7 2017	New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools
Dec 11 2017	Critical HMDA Issues for HELOC Applications & Coverage Changes for Commercial Lenders, Effective January 1, 2018
Dec 12 2017	All About 1099 Reporting Part 2: Forms 1099-INT & 1099-MISC: Vendor Payments, Prizes & Interest on Deposit Accounts
Dec 13 2017	Risk Management Series:ACH Risk Management & Assessment: Risks, Controls & Ratings
Dec 14 2017	Real Estate Series:Mortgage Loan Disclosure Timing Issues
Dec 19 2017	The ALLL with TDRs & Foreclosed Assets
Dec 20 2017	Preparation Plan for CDD Changes to Beneficial Ownership Rules: Effective May 11, 2018
Jan 3 2018	Dealing with ACH Tax Refunds: Exceptions, Posting & Liabilities
Jan 4 2018	Top Issues for 2017 HMDA Reporting: Due March 1, 2018
Jan 9 2018	Supervisory Committee & Board Training: Accessing, Understanding & Using Call Reports
Jan 10 2018	Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B
Jan 11 2018	Board Secretary Training: Documenting Minutes, Corrections & Disagreements
Jan 17 2018	Consumer Debt Series: Credit Reporting & Delinquent Accounts: Disputes, Revisions, Recent

Guidance & More

- Jan 18 2018** Navigating Compliance Issues for Promotions, Bonuses, Contests & Sweepstakes
- Jan 23 2018** IRA Series: 2018 IRA & HSA Update & Hot Topics
- Jan 24 2018** Preparing for a Military Lending Act Audit
- Jan 25 2018** Same Day ACH Final Phase, Effective March 15, 2018: Funds Availability Requirements
- Jan 30 2018** Compliance Series: Job-Specific Compliance Training for the Frontline
- Jan 31 2018** Understanding Personal Tax Returns Part 1: Schedules A, B, C & D
- Feb 1 2018** Exercising the Right of Setoff on Deposit Accounts & Loans
- Feb 6 2018** Fair Lending Challenges for HMDA Data Rule Changes: Expanded Data Fields & Lending Practices
- Feb 7 2018** Cyber Series: Emerging Technologies 2018: What Are They & Do They Matter?
- Feb 8 2018** Simplifying the Compliance Function: Tools & Checklists to Keep You on Track
- Feb 13 2018** Prepaid Cards: Your Credit Union's Responsibilities Under the New Rules Effective April 1, 2018
- Feb 14 2018** Preparing for the New Mortgage Servicing Rules: Final Implementation Date, April 19, 2018
- Feb 15 2018** Director Series: Directors' Role & Responsibilities When a Data Breach Occurs
- Feb 21 2018** Security Officer Reports to the Board: What is Required?
- Feb 22 2018** New Accounts Series: Opening Consumer Accounts: Regulations, CDD & Documentation
- Feb 27 2018** Understanding Personal Tax Returns Part 2: Schedules E & F
- Feb 28 2018** CECL Rule Overview: Preparation, Planning & Data Collection
- Mar 1 2018** Supervisory Committee Overview: Rules, Regulations & Best Practices
- Mar 6 2018** New Accounts Series: Opening Deposit Accounts for Nonprofit Organizations
- Mar 7 2018** Consumer Debt Series: Managing Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
- Mar 8 2018** Revisiting CDD Policies & Procedures to Include Beneficial Ownership Rule Changes Effective May 11, 2018
- Mar 13 2018** Developing & Managing Employee Performance Through Effective Recruiting, Onboarding & Coaching
- Mar 14 2018** ACH Rules Update 2018
- Mar 15 2018** Flood Insurance Compliance Review & Update 2018
- Mar 20 2018** Call Report Series: Recent Call Report Changes & Top 10 Errors
- Mar 21 2018** Compliance & Legal Risks in Mobile Banking: Rules & Security Requirements
- Mar 22 2018** Completing the CTR Line-by-Line Effective May 28, 2018: Technical Changes, New Data Fields & Alternate Model Reporting
- Mar 27 2018** Development of Real Estate Evaluations & Validating Existing Appraisals
- Mar 28 2018** Collections & the Servicemember: From the MLA to SCRA
- Mar 29 2018** IRA Series: IRA Overview: Traditional & Roth IRA & SEP Plans

Apr 3 2018 Cyber Series: FFIEC Cybersecurity Assessment Tool: Issues & Answers

Apr 4 2018 BSA Special Risks: Policy, Law Enforcement & Regulator Issues

Apr 5 2018 Dealing with Dormant Accounts, Unclaimed Property & Escheatment

Apr 10 2018 Small Business Lending: Identifying Potential Credit Problems

Apr 11 2018 Developing a Strong Risk Assessment for Enterprise Risk Management

Apr 12 2018 Impact of Regulation CC Rule Changes on RDC & ACH

Apr 17 2018 How to Complete & File UCC-1 Financing Statements

Apr 18 2018 Compliance Series: Compliance Rules All Staff Must Know: Red Flags for Identity Theft, Bribery, Privacy & Ethical Considerations

Apr 19 2018 Top 25 Things to Know About Reg CC Changes Before July 1, 2018

Apr 25 2018 Director Series: Overseeing Credit Union Performance: The Role of Audit

Apr 26 2018 Denied Loan Requirements: Consumer, Commercial & Real Estate

May 1 2018 Handling Powers-of-Attorney & Living Trust Documents for Deposit Accounts & Loans

May 2 2018 Understanding & Using Global Cash Flow in Underwriting Consumer Loans

May 3 2018 Finance Charges: Getting It Right!

May 8 2018 Analyzing TRID Tolerance Cures: Clarifying the Confusion

May 9 2018 All You Need to Know About E-SIGN, E-Statements & E-Disclosures

May 10 2018 New Accounts Series: Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements

May 15 2018 IRA Series: Current IRA Issues, Including Divorce, IRS Levies, Bankruptcies & Creditor Claims

May 16 2018 FFIEC Third-Party Risk Guidance: Appendix J for Vendor Business Continuity Issues & More

May 17 2018 Top Escrow Compliance Exam Issues, FAQs & Field Audits

May 22 2018 ACH Error Resolution: Unauthorized, Authorization Revoked, or Stop Payment?

May 23 2018 Consumer Debt Series: Real Estate Loan Workouts, Deeds in Lieu, Short Sales, Foreclosures, Deficiency Judgments & Receiverships

May 24 2018 Consumer Loan Documentation

May 30 2018 Increasing Fee Income Without Raising Fees

May 31 2018 Compliance Series: Job-Specific Compliance Training for Lenders

Jun 5 2018 Red Flags in Residential Appraisal Compliance

Jun 6 2018 Call Report Series: Call Report Advanced Lending Schedules

Jun 7 2018 Forgeries, Counterfeits, Fraudulent EFTs & More: Who is Liable?

Jun 12 2018 Overdraft Disclosure Requirements: Regulations, UDAAP & Legal Risks

Jun 13 2018 Cyber Series: Beginning IT Officer Training

Jun 14 2018 Understanding Employee Leave Policies

Jun 19 2018 Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property

Jun 20 2018	Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation
Jun 21 2018	Marketing Series: Advertising Compliance for Electronic, Website, TV & Radio Promotions
Jun 26 2018	Notary Essentials, Legalities & Best Practices
Jun 27 2018	New Accounts Series: Opening Trust Accounts: Compliance, Documentation, Signing Authority & Deposit Insurance Issues
Jun 28 2018	Maximizing Social Networking Platforms: Trends, Opportunities & Best Practices
Jul 10 2018	IRA Series: Understanding IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions
Jul 12 2018	Auditing Your Loan Portfolio: Consumer, Commercial & Real Estate
Jul 17 2018	Marketing Series: Developing, Maintaining & Sustaining Brand Loyalty
Jul 18 2018	Consumer Debt Series: Reducing Consumer Loan & Collection Losses: Workouts, Forbearance, Restructuring & More
Jul 19 2018	Loan Review: Consumer, Commercial & Real Estate
Jul 25 2018	Director Series: Assessing Credit Risk for Directors
Jul 26 2018	Wire Transfer Security: Regulatory Guidance, Risk Management & Monitoring
Jul 31 2018	Electronic Business Records: Seven Steps for Effective & Compliant Management
Aug 2 2018	ACH Rules & Responsibilities for RDFIs
Aug 7 2018	CECL: Making Strategic Decisions Regarding Methodologies, Processes & Governance
Aug 8 2018	Commercial Loan Application Danger Zones
Aug 9 2018	Cyber Series: Expanding & Improving Your Required IT Risk Assessment Program
Aug 14 2018	Marketing Series: Advertising & the New Media Mix: What's Right for Your Credit Union?
Aug 15 2018	Final Preparation for CFPB's TRID Amendments, Effective October 1, 2018
Aug 16 2018	Fair Lending Comparative File Review
Aug 21 2018	Conducting the Annual Physical Security Review
Aug 22 2018	Stress Testing Your Loan Portfolio: Regulatory Expectations & Enhancing Credit Risk Management
Aug 23 2018	New Accounts Series: Opening Minor Accounts: Signature Cards, Access, Ownership
Aug 28 2018	When ACH Fraud Occurs: ODFI & RDFI Responsibilities & Liabilities
Aug 29 2018	Managing Provisional Credit Under Reg E
Aug 30 2018	Compliance Series: Regulatory Requirements for the Board & Senior Management
Sep 5 2018	Imaged Documents & Checks: Regulations & Legal Concerns
Sep 6 2018	Complying with Reg Z Rules for HELOCs: Disclosure, Documentation, Statements & Maintenance
Sep 11 2018	New BSA Officer Training: Requirements & Real-Life Scenarios
Sep 13 2018	Mortgage Lender Training Part 1: Life-of-Loan Reg B Requirements, Including Application, Monitoring & Disclosures
Sep 18 2018	Director Series: Board Governance Essentials

Sep 19 2018 Consumer Debt Series: Maximizing Recoveries on Charged-Off Loans

Sep 20 2018 Marketing Series: Measuring the ROI of Your Digital Marketing Strategy

Sep 25 2018 Vendor Outsourcing: Due Diligence, Contracts, Risks & Oversight

Sep 26 2018 Managing the Employment Termination Process: Before, During & After

Sep 27 2018 Compliance Officer Training: Risk Assessments, Monitoring & Testing

Oct 2 2018 Call Report Series: Call Reports & Financial Statements & Schedules B-E

Oct 3 2018 Proper Preparation of the TRID Loan Estimate & Closing Disclosure

Oct 4 2018 The Fair Labor Standards Act: Dos & Don'ts of Exempt & Nonexempt Pay Issues

Oct 9 2018 Cyber Series: Cyber Threats: Prevention, Detection & Response

Oct 10 2018 Mortgage Lender Training Part 2: Mortgage Life-of-Loan: Processing, Underwriting & Notices

Oct 11 2018 New Accounts Series: Opening Accounts for Nonresident Aliens

Oct 16 2018 IRA Series: IRA Conversions, Recharacterizations & Excess Contributions

Oct 17 2018 Payment Systems Rules & Regulations for ACH, Cards, Wires & Checks

Oct 18 2018 Understanding Title Insurance Policies, Commitments & ALTA Endorsements

Oct 24 2018 Member Business Lending: Risks, Rewards, Controls & Common Mistakes

Oct 25 2018 Best Practices for a Successful Internal Audit

Oct 30 2018 Analyzing Common TRID Compliance Violations

Oct 31 2018 Compliance Series: Job-Specific Compliance Training for Deposit Operations

Nov 1 2018 Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More

Nov 6 2018 ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure

Nov 7 2018 Consumer Debt Series: Proper Repossession, Notice & Sale of Non-Real Estate Collateral

Nov 8 2018 Lending to Churches & Other Nonprofit Organizations

Nov 13 2018 Mortgage Lender Training Part 3: Mortgage Life-of-Loan: Decision-Making, Appraisals, Post-Closing Requirements

Nov 14 2018 Compliance Series: Robbery Preparedness: Requirements & Proven Strategies

Nov 15 2018 Identifying Red Flags in Board Reports

Nov 27 2018 Your Borrower Has Died: Actions to Take, Mistakes to Avoid

Nov 28 2018 IRA Series: Top 10 IRA Rollover Mistakes

Nov 29 2018 Managing & Mitigating Card-Not-Present Fraud

Dec 4 2018 Cyber Series: Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture

Dec 5 2018 Auditing for HMDA Compliance, Including New Data Collection Rules

Dec 6 2018 Improving Teller Performance: Head Teller Development

Dec 11 2018 Call Report Series: Auditing Call Reports

Dec 12 2018 Dealing with Joint Signers in Consumer & Real Estate Lending

- Dec 13 2018** Your Depositor Has Died: Actions to Take, Mistakes to Avoid
- Dec 18 2018** Closing or Changing Deposit Accounts for Consumers & Businesses
- Dec 19 2018** BSA Officer Reports to the Board
- Dec 20 2018** Handling Government ACH Payment Returns & Reclamations