

Webinar Schedule

Jan 17 2018	Consumer Debt Series: Credit Reporting & Delinquent Accounts: Disputes, Revisions, Recent Guidance & More
Jan 23 2018	IRA Series: 2018 IRA & HSA Update & Hot Topics
Jan 30 2018	Compliance Series: Job-Specific Compliance Training for the Frontline
Feb 6 2018	Fair Lending Challenges for HMDA Data Rule Changes: Expanded Data Fields & Lending Practices
Feb 7 2018	Cyber Series: Emerging Technologies 2018: What Are They & Do They Matter?
Feb 8 2018	Simplifying the Compliance Function: Tools & Checklists to Keep You on Track
Feb 15 2018	Director Series: Directors' Role & Responsibilities When a Data Breach Occurs
Feb 21 2018	Security Officer Reports to the Board: What is Required?
Feb 22 2018	New Accounts Series: Opening Consumer Accounts: Regulations, CDD & Documentation
Feb 28 2018	CECL Rule Overview: Preparation, Planning & Data Collection
Mar 6 2018	New Accounts Series: Opening Deposit Accounts for Nonprofit Organizations
Mar 7 2018	Consumer Debt Series: Managing Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
Mar 20 2018	Call Report Series: Recent Call Report Changes & Top 10 Errors
Mar 29 2018	IRA Series: IRA Overview: Traditional & Roth IRA & SEP Plans
Apr 2 2018	Frontline Fundamentals Series: Delivering Member Service Excellence
Apr 2 2018	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling
Apr 2 2018	Frontline Fundamentals Series: Introduction to US Banking & the Payments System
Apr 2 2018	Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
Apr 3 2018	Cyber Series: FFIEC Cybersecurity Assessment Tool: Issues & Answers
Apr 4 2018	BSA Special Risks: Policy, Law Enforcement & Regulator Issues
Apr 5 2018	Dealing with Dormant Accounts, Unclaimed Property & Escheatment
Apr 9 2018	ADA Website Compliance: Requirements, Common Issues & Litigation
Apr 10 2018	Small Business Lending: Identifying Potential Credit Problems
Apr 11 2018	Developing a Strong Risk Assessment for Enterprise Risk Management
Apr 12 2018	Impact of Regulation CC Rule Changes on RDC & ACH
Apr 16 2018	Understanding the New SAR Filing Format Requirements: Batch Submissions, Text Fields & Cyber Event Categories & Subtypes
Apr 17 2018	How to Complete & File UCC-1 Financing Statements
Apr 18 2018	Compliance Series: Compliance Rules All Staff Must Know: Red Flags for Identity Theft, Bribery, Privacy & Ethical Considerations

Apr 19 2018 Top 25 Things to Know About Reg CC Changes Before July 1, 2018

Apr 23 2018 Newly Released Guidance on CDD Requirements Effective May 11, 2018: FinCEN FAQs

Apr 24 2018 Residential Construction Lending: Compliance, Disbursements & More

Apr 25 2018 Director Series: Overseeing Credit Union Performance: The Role of Audit

Apr 26 2018 Denied Loan Requirements: Consumer, Commercial & Real Estate

May 1 2018 Handling Powers-of-Attorney & Living Trust Documents for Deposit Accounts & Loans

May 2 2018 Understanding & Using Global Cash Flow in Underwriting Consumer Loans

May 3 2018 Finance Charges: Getting It Right!

May 8 2018 Analyzing TRID Tolerance Cures: Clarifying the Confusion

May 9 2018 All You Need to Know About E-SIGN, E-Statements & E-Disclosures

May 10 2018 New Accounts Series: Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements

May 15 2018 IRA Series: Current IRA Issues, Including Divorce, IRS Levies, Bankruptcies & Creditor Claims

May 16 2018 FFIEC Third-Party Risk Guidance: Appendix J for Vendor Business Continuity Issues & More

May 17 2018 Top Escrow Compliance Exam Issues, FAQs & Field Audits

May 22 2018 ACH Error Resolution: Unauthorized, Authorization Revoked, or Stop Payment?

May 23 2018 Consumer Debt Series: Real Estate Loan Workouts, Deeds in Lieu, Short Sales, Foreclosures, Deficiency Judgments & Receiverships

May 24 2018 Consumer Loan Documentation

May 30 2018 Increasing Fee Income Without Raising Fees

May 31 2018 Compliance Series: Job-Specific Compliance Training for Lenders

Jun 5 2018 Red Flags in Residential Appraisal Compliance

Jun 6 2018 Call Report Series: Call Report Advanced Lending Schedules

Jun 7 2018 Forgeries, Counterfeits, Fraudulent EFTs & More: Who is Liable?

Jun 12 2018 Overdraft Disclosure Requirements: Regulations, UDAAP & Legal Risks

Jun 13 2018 Cyber Series: Beginning IT Officer Training

Jun 14 2018 Understanding Employee Leave Policies

Jun 18 2018 Understanding the Procedural Differences Between Substitute Checks, ACH Imaged Checks & New Warranties Under Reg CC Effective July 1, 2018

Jun 19 2018 Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property

Jun 20 2018 Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

Jun 21 2018 Marketing Series: Advertising Compliance for Electronic, Website, TV & Radio Promotions

Jun 26 2018 Notary Essentials, Legalities & Best Practices

Jun 27 2018 New Accounts Series: Opening Trust Accounts: Compliance, Documentation, Signing Authority & Deposit Insurance Issues

Jun 28 2018 Maximizing Social Networking Platforms: Trends, Opportunities & Best Practices

Jul 5 2018 Determining a Legal Entity for Purposes of Beneficial Ownership

Jul 10 2018 IRA Series: Understanding IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions

Jul 11 2018 Handling Federal Benefit Payments: Protections, POAs, Delinquency & Death

Jul 12 2018 Auditing Your Loan Portfolio: Consumer, Commercial & Real Estate

Jul 16 2018 Electronic Business Records: Seven Steps for Effective & Compliant Management

Jul 17 2018 Marketing Series: Developing, Maintaining & Sustaining Brand Loyalty

Jul 18 2018 Consumer Debt Series: Reducing Consumer Loan & Collection Losses: Workouts, Forbearance, Restructuring & More

Jul 19 2018 Loan Review: Consumer, Commercial & Real Estate

Jul 25 2018 Director Series: Assessing Credit Risk for Directors

Jul 26 2018 Wire Transfer Security: Regulatory Guidance, Risk Management & Monitoring

Aug 1 2018 Regulatory Relief Act (S. 2155): Changes & Impacts to Credit Unions

Aug 2 2018 ACH Rules & Responsibilities for RDFIs

Aug 3 2018 GDPR: What Is It & Should Your Financial Institution Be Concerned??

Aug 7 2018 CECL: Making Strategic Decisions Regarding Methodologies, Processes & Governance

Aug 8 2018 Commercial Loan Application Danger Zones

Aug 9 2018 Cyber Series: Expanding & Improving Your Required IT Risk Assessment Program

Aug 14 2018 Marketing Series: Advertising & the New Media Mix: What's Right for Your Credit Union?

Aug 15 2018 Final Preparation for CFPB's TRID Amendments, Effective October 1, 2018

Aug 16 2018 Fair Lending Comparative File Review

Aug 21 2018 Conducting the Annual Physical Security Review

Aug 22 2018 Stress Testing Your Loan Portfolio: Regulatory Expectations & Enhancing Credit Risk Management

Aug 23 2018 New Accounts Series: Opening Minor Accounts: Signature Cards, Access, Ownership

Aug 28 2018 When ACH Fraud Occurs: ODFI & RDFI Responsibilities & Liabilities

Aug 29 2018 Managing Provisional Credit Under Reg E

Aug 30 2018 Compliance Series: Regulatory Requirements for the Board & Senior Management

Sep 5 2018 Imaged Documents & Checks: Regulations & Legal Concerns

Sep 6 2018 Complying with Reg Z Rules for HELOCs: Disclosure, Documentation, Statements & Maintenance

Sep 10 2018 How to Originate & Onboard a New ACH Business: Set Up, Risk Assessment, Registry, Audit & Third-Party Senders

Sep 11 2018 New BSA Officer Training: Requirements & Real-Life Scenarios

Sep 12 2018 Placing Reg CC Holds Compliantly & With Confidence: Clarifying the Confusion

Sep 13 2018 Mortgage Lender Training Part 1: Life-of-Loan Reg B Requirements, Including Application,

Monitoring & Disclosures

- Sep 17 2018** Handling Business Account Transactions: Dos, Don'ts & Best Practices
- Sep 18 2018** Director Series: Board Governance Essentials
- Sep 19 2018** Consumer Debt Series: Maximizing Recoveries on Charged-Off Loans
- Sep 20 2018** Marketing Series: Measuring the ROI of Your Digital Marketing Strategy
- Sep 24 2018** HMDA Reporting: Lessons Learned, Common Mistakes & FAQs
- Sep 25 2018** Vendor Outsourcing: Due Diligence, Contracts, Risks & Oversight
- Sep 26 2018** Managing the Employment Termination Process: Before, During & After
- Sep 27 2018** Compliance Officer Training: Risk Assessments, Monitoring & Testing
- Sep 28 2018** REACT □ ESCAPE □ SURVIVE Preparing Your Institution & Staff for an Active-Shooter Incident
- Oct 2 2018** Call Report Series: Call Reports & Financial Statements & Schedules B-E
- Oct 3 2018** Proper Preparation of the TRID Loan Estimate & Closing Disclosure
- Oct 4 2018** The Fair Labor Standards Act: Dos & Don'ts of Exempt & Nonexempt Pay Issues
- Oct 9 2018** Cyber Series: Cyber Threats: Prevention, Detection & Response
- Oct 10 2018** Mortgage Lender Training Part 2: Mortgage Life-of-Loan: Processing, Underwriting & Notices
- Oct 11 2018** New Accounts Series: Opening Accounts for Nonresident Aliens
- Oct 15 2018** Handling Subpoenas, Summonses, Garnishments & Levies
- Oct 16 2018** IRA Series: IRA Conversions, Recharacterizations & Excess Contributions
- Oct 17 2018** Payment Systems Rules & Regulations for ACH, Cards, Wires & Checks
- Oct 18 2018** Understanding Title Insurance Policies, Commitments & ALTA Endorsements
- Oct 22 2018** Stop Payment Versus Written Statement of Unauthorized Debit (WSUD): Which Is It?
- Oct 24 2018** Member Business Lending: Risks, Rewards, Controls & Common Mistakes
- Oct 25 2018** Best Practices for a Successful Internal Audit
- Oct 29 2018** New HMDA Partial Exemption: Analysis, Implementation & Answers
- Oct 30 2018** Analyzing Common TRID Compliance Violations
- Oct 31 2018** Compliance Series: Job-Specific Compliance Training for Deposit Operations
- Nov 1 2018** Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More
- Nov 5 2018** Board Secretary Basics: Agendas, Meeting Records & Board Package Assembly
- Nov 6 2018** ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure
- Nov 7 2018** Consumer Debt Series: Proper Repossession, Notice & Sale of Non-Real Estate Collateral
- Nov 8 2018** Lending to Churches & Other Nonprofit Organizations
- Nov 13 2018** Mortgage Lender Training Part 3: Mortgage Life-of-Loan: Decision-Making, Appraisals, Post-Closing Requirements
- Nov 14 2018** Compliance Series: Robbery Preparedness: Requirements & Proven Strategies

Nov 15 2018	Identifying Red Flags in Board Reports
Nov 19 2018	Cash Management: How Sales, Operations & Technology Can Collaborate to Generate More Fee Income
Nov 20 2018	How to Obtain & Perfect a Security Interest in Unconventional Collateral
Nov 27 2018	Your Borrower Has Died: Actions to Take, Mistakes to Avoid
Nov 28 2018	IRA Series: Top 10 IRA Rollover Mistakes
Nov 29 2018	Managing & Mitigating Card-Not-Present Fraud
Dec 3 2018	Managing the Force-Placed Insurance Process
Dec 4 2018	Cyber Series: Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture
Dec 5 2018	Auditing for HMDA Compliance, Including New Data Collection Rules
Dec 6 2018	Improving Teller Performance: Head Teller Development
Dec 10 2018	Filing the New SAR Form, Deadline January 1, 2019
Dec 11 2018	Call Report Series: Auditing Call Reports
Dec 12 2018	Dealing with Joint Signers in Consumer & Real Estate Lending
Dec 13 2018	Your Depositor Has Died: Actions to Take, Mistakes to Avoid
Dec 18 2018	Closing or Changing Deposit Accounts for Consumers & Businesses
Dec 19 2018	BSA Officer Reports to the Board
Dec 20 2018	Handling Government ACH Payment Returns & Reclamations