

Webinar Schedule

Apr 2 2018	Frontline Fundamentals Series: Delivering Member Service Excellence
Apr 2 2018	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling
Apr 2 2018	Frontline Fundamentals Series: Introduction to US Banking & the Payments System
Apr 2 2018	Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
Jul 1 2019	Board Essentials
Aug 1 2019	The Dark Web & Your Credit Union: Impact, Risks, Strategy (complimentary)
Jan 1 2020	FastClass - Frontline Microlearning Modules
Jan 16 2020	Incorporating Diversity & Inclusion into Your HR Policies (complimentary)
Feb 6 2020	Diversity Self-Assessment: Regulatory Guidance & Best Practices
Feb 13 2020	Electronic & Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court
Feb 20 2020	Harassment Claims in a #MeToo World (complimentary)
Oct 1 2020	Advanced SAR Training: Beyond the "Textbook"
Dec 14 2020	Major Changes to Fair Debt Collection Practices Act
Jan 5 2021	Call Report 2021 Update, Including COVID's Impact & Top 10 Errors
Jan 6 2021	Uniform Residential Loan Application (URLA): Deadline March 1, 2021
Jan 7 2021	Providing Provisional Credit Under Reg E
Jan 12 2021	IRA & HSA Update: Key Considerations for 2021
Jan 13 2021	Remote Workforce Series: Creating or Revising Work from Home Policies
Jan 14 2021	2020 HMDA Submission Due March 1, 2021: Challenges & Best Practices
Jan 20 2021	Intro to C&I Lending: Cash Flow, Collateral & Assessing Management Efficiency
Jan 21 2021	Flood Series: Flood Insurance Rules, Best Practices & Liability
Jan 26 2021	Beginning BSA Officer: What You Need to Know on Day 1
Jan 27 2021	Remote Workforce Series: Work from Home Record Retention Rules
Jan 28 2021	Calculating Cash Flow from Corporate Tax Returns
Jan 29 2021	Alphabet Soup Series for Lenders: Reg B & ECOA
Jan 29 2021	Alphabet Soup Series for Lenders: Reg C & HMDA
Jan 29 2021	Alphabet Soup Series for Lenders: Reg V & FCRA
Jan 29 2021	Alphabet Soup Series for Lenders: Reg X & RESPA
Jan 29 2021	Alphabet Soup Series for Lenders: Reg Z & TILA – Non-Real Estate
Jan 29 2021	Alphabet Soup Series for Lenders: Reg Z & TILA – Real Estate
Feb 2 2021	Flood Series: Flood Compliance Beyond the Basics

Feb 3 2021	Calculating Cash Flow from S-Corporation & Partnership Tax Returns
Feb 4 2021	Red Flags in Residential Appraisal Compliance
Feb 9 2021	E-SIGN Series: 'No-Contact' Account Opening: E-SIGN Compliance
Feb 10 2021	Overdraft Hotspots Including Regulations, Lawsuits & Guidance
Feb 11 2021	ACH Tax Refunds: What Could Go Wrong?
Feb 16 2021	Remote Workforce Series: Work from Home Risks: How Compliance Can Limit Liability
Feb 17 2021	Determining Cash Flow from Personal Tax Returns Part 1: Form 1040, Schedules B & C
Feb 18 2021	New Security Officer Training: Industry Standards & Best Practices
Feb 22 2021	New ATR & QM Rule Changes Effective July 1, 2021
Feb 23 2021	The Top 10 ACH Exception Handling Questions
Feb 24 2021	The Board's Role in Cyber Security Risk
Feb 25 2021	Remote Workforce Series: Security Compliance for Work from Home Staff
Mar 1 2021	FDCPA Changes Round 2: 12/18/2020 Final Rule on Fair Debt Collection Practices Act
Mar 2 2021	Flood Series: Flood Forms Line-by-Line
Mar 3 2021	Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations
Mar 4 2021	Determining Cash Flow from Personal Tax Returns Part 2: Schedules D, E & F
Mar 8 2021	ACH Rules Update 2021
Mar 9 2021	Safe Deposit Issues: Delinquency, Death & Abandonment
Mar 10 2021	Remote Workforce Series: Making Work from Home Effective
Mar 11 2021	SBA Lending Update 2021: Rule Changes & PPP FAQs
Mar 16 2021	Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More
Mar 17 2021	Flood Series: Commercial Flood Insurance Regulations & Compliance
Mar 18 2021	E-SIGN Series: Virtual Loan Document Delivery & E-SIGN Compliance
Mar 23 2021	Legal Issues for Right of Setoff on Deposit Accounts & Loans
Mar 24 2021	Deposit Operations Update 2021
Mar 25 2021	Business Accounts: Who is Authorized to Open, Close, Transact?
Mar 29 2021	New Anti-Money Laundering Act: Key Provisions & BSA Implications
Mar 30 2021	Highlights of NCUA's 2021 Supervisory Priorities
Mar 31 2021	The Top 10 Reasons Consumers Leave Their Financial Institution
Apr 5 2021	Board Governance & Credit Union Liquidity Risk Management
Apr 6 2021	Remote Workforce Series: Moving to the Cloud: Remote Management of Risks to Member Data
Apr 7 2021	E-SIGN Series: The E-SIGN, BSA & CIP Compliance Trifecta
Apr 8 2021	Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns
Apr 13 2021	Collection Series: Regulatory Alphabet for Collections Compliance

Apr 14 2021	Reg CC Compliance & Review: Check Holds, Remote Deposit Capture & Reg D Changes
Apr 15 2021	New Time Limits for ACH Warranty Claims Effective June 30, 2021
Apr 20 2021	Global Cash Flow Analysis for Underwriters & Credit Analysts
Apr 21 2021	Commercial Loan: Workouts, Restructuring & Loss Mitigation
Apr 22 2021	Debit Cards 101
Apr 26 2021	2021 Cannabis Update: Legalization, Banking Issues & More
Apr 27 2021	Hot IRA Issues: Divorce, IRS Levies, Creditor Claims & Misunderstood Rules
Apr 28 2021	E-SIGN Series: E-SIGN Security & Fraud Detection
Apr 29 2021	Auditing Call Reports
May 4 2021	Current Trends in Cyber Crime & Payments Fraud
May 5 2021	Credit Analyst Series: Loan Stress Testing for the Credit Analyst
May 6 2021	Advanced Commercial Loan Documentation
May 10 2021	Residential Construction-Only & Construction-to-Permanent Lending: Compliance & FAQs
May 11 2021	Collection Series: Your Borrower Is Threatening Bankruptcy, Now What?
May 12 2021	HR Dos & Don'ts in a Virtual World
May 13 2021	5 Steps to Simplify Reg E Claims
May 17 2021	Unpacking NCUA's Joint Ownership Rule: New-Found Flexibility on Share Accounts
May 18 2021	Developments in Mergers & Acquisitions
May 19 2021	Surviving a TRID Compliance Exam
May 20 2021	Residential Appraisal Reviews from Start to Finish
May 25 2021	Collection Series: The Virtual World of Collections
May 26 2021	Handling W-9s, W-8BENs & IRS Mismatches
May 27 2021	Marketing in 2021: Virtual Relationships & the New Consumer
Jun 1 2021	Handling Subpoenas, Summonses, Garnishments & Levies
Jun 3 2021	Call Report Fundamentals for New Preparers & Reviewers
Jun 8 2021	Financial Literacy Part 1: How to Identify 7 Credit Union Risks Using Financial Statements
Jun 9 2021	Collection Series: Troubled Debt Restructuring in the COVID Economy
Jun 10 2021	Introduction to SBA Lending
Jun 14 2021	UDAAP & Consumer Protection: Heightened Scrutiny Under a New Administration
Jun 15 2021	FinCEN SAR Advisory Update & Handling Increasing Fraud
Jun 16 2021	Wire Transfer Compliance: Domestic & International
Jun 17 2021	Credit Analyst Series: Advanced Financial Statement Analysis
Jun 23 2021	Collection Series: Managing Mortgage Delinquency
Jun 30 2021	e-Everything: Compliance in an Online Environment

Jul 7 2021 Avoiding the Top 10 HELOC Compliance Mistakes

Jul 8 2021 Business Writing Boot Camp, Including Critique of Your Own Writing Sample

Jul 12 2021 Fair Credit Reporting Compliance

Jul 13 2021 Capital Adequacy & Risk: Regulator Expectations for the Board

Jul 14 2021 Legal Issues of Checks

Jul 15 2021 Navigating Compliance Issues for Promotions, Bonuses, Contests & Sweepstakes

Jul 20 2021 Collection Series: Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks

Jul 21 2021 Regulation E Compliance with ACH Payments

Jul 22 2021 Job-Specific BSA Series: Job-Specific BSA Training for Operations Staff

Jul 28 2021 IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions

Jul 29 2021 Credit Analyst Series: Credit Fundamentals for the New Credit Analyst

Aug 2 2021 Construction Loans: Cost Overruns, Delays & Occasional Disasters

Aug 3 2021 Comparing Regulation E with Visa & Mastercard Rules

Aug 4 2021 The TRID Dirty Dozen: Navigating the Landmines

Aug 5 2021 New Accounts Series: Regulatory Alphabet for Deposit Accounts

Aug 9 2021 New Mortgage Servicing Rule Changes Effective August 31, 2021

Aug 10 2021 New ACH Meaningful Modernization Rules Effective September 17, 2021

Aug 11 2021 Credit Analyst Series: Debt Service Coverage Calculations in Underwriting

Aug 12 2021 Handling POAs & Living Trust Documents on Deposit Accounts & Loans

Aug 16 2021 Credit Risk Management First Aid Kit

Aug 17 2021 Record Retention: What to Keep and Why!

Aug 18 2021 Critical CIP & CDD Issues: Compliance, Beneficial Ownership & FAQs

Aug 19 2021 Maximizing Cyber Security Soundness & Minimizing Incidents

Aug 24 2021 Financial Literacy Part 2: How to Interpret Key Ratios, Risks & Reporting

Aug 25 2021 Survey Says! The Top 10 Reasons Businesses Move Their Accounts

Aug 26 2021 Job-Specific BSA Series: Job-Specific BSA Training for the Frontline

Aug 30 2021 Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B

Aug 31 2021 Dealing with Difficult Members: 5 Foolproof Techniques

Sep 1 2021 Call Report Loan Classifications & Basic Lending Schedules

Sep 2 2021 Dormant Accounts, Unclaimed Property & Escheatment

Sep 8 2021 New Accounts Series: 20 Legal Types of Accounts: Ownership, Documentation & CIP

Sep 9 2021 ACH Payment Reclamations & Garnishments

Sep 13 2021 Effective Management of Credit Report Disputes: ACDVs, AUDs & Joint Credit

Sep 14 2021 Job-Specific BSA Series: Job-Specific BSA Training for Lenders

Sep 15 2021	Completing the CTR Line-by-Line
Sep 16 2021	Liabilities & Responsibilities of New & Experienced Directors
Sep 20 2021	Real Estate Foreclosure Compliance & Limitations
Sep 21 2021	Bankruptcy for Lenders: Chapter 11 & Subchapter V, The Small Business Reorganization Act
Sep 22 2021	New Accounts Series: Business Account Documentation
Sep 23 2021	Hot Topics in Social Media Engagement for Credit Unions
Sep 28 2021	HMDA Reporting Part 1: Application Basics
Sep 29 2021	Understanding TRID Tolerance Cures
Sep 30 2021	Conducting In-House Evaluations: Guidance, Rules & Technological Tools
Oct 4 2021	New AML Act: Update, Impact, Insight
Oct 5 2021	Strategic Planning for Credit Unions
Oct 6 2021	SAR Decision-Making
Oct 7 2021	New Accounts Series: Opening Accounts for Nonprofit Organizations
Oct 12 2021	Required Compliance for Commercial Loans Secured by Real Estate
Oct 13 2021	Denied Loan Requirements A to Z
Oct 14 2021	Notary Compliance, Including Virtual Notarization
Oct 19 2021	Top 10 IRA Rollover Mistakes
Oct 20 2021	Reg E Investigation & Requirements for Debit Card Error Resolution
Oct 21 2021	Job-Specific BSA Series: Job-Specific BSA Training for Senior Management & Directors
Oct 26 2021	Proven Prospect-to-Member Sales Techniques
Oct 27 2021	New Accounts Series: Adverse Action at Account Opening: Reporting & Documentation
Oct 28 2021	HMDA Reporting Part 2: Collecting Demographic Information
Nov 2 2021	Robbery Prevention, Response & Resilience
Nov 3 2021	Mastercard Debit Card Chargebacks
Nov 4 2021	Board Secretary Training: Documenting Minutes, Corrections & Disagreements
Nov 9 2021	The FFIEC's 13 Exam Objectives for Business Continuity & Resilience
Nov 10 2021	New Accounts Series: Opening Accounts for Nonresident Aliens
Nov 11 2021	HMDA Reporting Part 3: Commercial Lending Issues
Nov 16 2021	Completing the SAR Line-by-Line
Nov 17 2021	Seven Keys to Effective Succession Planning
Nov 18 2021	1099 Reporting: Foreclosures, Repossessions & Debt Settlements
Nov 30 2021	IRA Overview: Traditional, Roth & SEP Plans
Dec 1 2021	Your Depositor Has Died: Actions to Take, Mistakes to Avoid
Dec 7 2021	The Legal Side of Remote Deposit Capture: Risks & Liability

Dec 8 2021	Visa Debit Card Chargebacks
Dec 9 2021	Security Officer Reports to the Board: Timing, Contents & Requirements
Dec 15 2021	Commercial Loan Annual Credit Review