

Webinar Schedule

Apr 2 2018	Frontline Fundamentals Series: Delivering Member Service Excellence
Apr 2 2018	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling
Apr 2 2018	Frontline Fundamentals Series: Introduction to US Banking & the Payments System
Apr 2 2018	Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
Aug 3 2018	GDPR: What Is It & Should Your Financial Institution Be Concerned??
Jan 8 2019	Teller Training Series: Compliance Training for the Frontline
Jan 10 2019	Credit Analysis & Underwriting Series: Regulator Issues & Update for the Credit Analyst
Jan 22 2019	Successful Skip Tracing Techniques for Locating Borrowers & Recovering Collateral
Jan 30 2019	Credit Analysis & Underwriting Series: Analyzing Financial Statements for the Credit Analyst
Jan 31 2019	Teller Training Series: Frontline Fraud Prevention: Stopping Fraud at the Teller Line
Feb 6 2019	C-Suite Series: CAMELS Rating for Executives
Feb 12 2019	Teller Training Series: Risks & Precautions for Endorsements & Other Negotiable Instruments
Feb 13 2019	Board Reporting Series: Board Secretary Procedural & Compliance Responsibilities
Feb 20 2019	Credit Analysis & Underwriting Series: Debt Service Coverage Calculations in Underwriting
Feb 25 2019	Debit Card Chargebacks: Understanding Visa Claims Resolution
Mar 4 2019	Banking Marijuana-Related Businesses
Mar 5 2019	C-Suite Series: Strategic Decisions Regarding CECL Methodologies, Processes & Governance
Mar 6 2019	Board Reporting Series: Essential Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns
Mar 7 2019	Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More
Mar 11 2019	Teller Training Series: Cross Selling: The Key to Accountholder Satisfaction & Retention
Mar 14 2019	Debit Card Chargebacks: Understanding Mastercard Dispute Resolution
Mar 20 2019	Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations
Mar 26 2019	Board Reporting Series: Red Flags in Board Reports
Mar 27 2019	Credit Analysis & Underwriting Series: Global Cash Flow Analysis for Underwriters & Credit Analysts
Apr 4 2019	C-Suite Series: Enterprise Risk Management: Three Key Risk Assessments
Apr 8 2019	Notary Essentials & Legalities
Apr 9 2019	Board Reporting Series: Security Officer Reports to the Board: Fulfilling Your Annual Requirement
Apr 10 2019	Teller Training Series: Accurately Completing the CTR Line-by-Line
Apr 17 2019	Consumer Collection Series: Your Borrower Filed Bankruptcy, Now What?
Apr 25 2019	C-Suite Series: Asset Liability Management Strategies in a Rising Rate Environment

Apr 30 2019	Call Report Series: Introduction to Call Report Loan Classifications
May 2 2019	Troubled Debt Restructuring: Identifying & Accounting for Impaired Loans
May 7 2019	Developing & Delivering an Effective Loan Presentation
May 9 2019	BSA Series: Job-Specific BSA Training for Lenders
May 13 2019	Accurately Completing the SAR Line-by-Line
May 14 2019	Fair Lending Examinations: Increased Scrutiny, New Methodologies & False Positives
May 15 2019	Teller Training Series: Managing Dual Control & Cash Limits
May 16 2019	Hot Issues in Cyber Compliance
May 21 2019	Evaluating Collateral & Personal Guarantees for Loan Repayment
May 22 2019	Consumer Collection Series: Repossession Practices, Compliance & Limitations
May 23 2019	Supervisory Committees: Understanding Expectations & Avoiding Landmines
May 30 2019	Military Lending Act & SCRA: Compliance & Lessons Learned
Jun 3 2019	Untangling Complex RDFI Challenges
Jun 4 2019	Mortgage Lending Hot Spots Series: Construction-Only & Construction-to-Permanent Lending
Jun 5 2019	BSA Series: Job-Specific BSA Training for Operations
Jun 6 2019	Handling Dormant Accounts, Unclaimed Property & Escheatment
Jun 10 2019	Financial Literacy Fundamentals for New Directors: Financial Statements, Key Ratios & How to Monitor Your Credit Union
Jun 11 2019	Essential HR Recordkeeping from Hiring to Firing
Jun 12 2019	Hemp Farming Act: CBD, FAQs & Impact on Financial Services
Jun 13 2019	Call Report Series: Financial Accounting & Reporting
Jun 17 2019	The Credit Union Difference
Jun 18 2019	Regulation E Series: Reg E Fundamentals
Jun 19 2019	Electronic Returned Items: Combating Fraud
Jun 20 2019	Consumer Collection Series: Effective Debt Collection Techniques & Strategies
Jun 24 2019	Complying with the 2019 SAR Cyber-Event Reporting Requirements
Jun 25 2019	BSA Series: Job-Specific BSA Training for the Board
Jun 26 2019	Card Data Security: PCI-DSS Risk, Readiness & Compliance
Jun 27 2019	Living, Grantor & Family Trust Accounts: Common Problems in Account Opening & Lending
Jul 1 2019	Board Essentials
Jul 1 2019	ALLL Supporting Documentation: Current Rules & Future Expectations Under CECL
Jul 2 2019	Managing Accounts & Records for Nonresident Aliens: Opening, Identifying, Monitoring & Tax Reporting
Jul 9 2019	Mortgage Lending Hot Spots Series: Surviving a TRID Compliance Exam
Jul 10 2019	FinCEN Guidelines on Reporting Elder Financial Exploitation

Jul 16 2019 IRA Series: Processing IRA Rollovers & Transfers

Jul 17 2019 BSA Series: Job-Specific BSA Training for the Frontline

Jul 18 2019 Regulation E Series: Legally Handling ATM & Debit Card Claims Under Regulation E

Jul 23 2019 Call Report Series: Call Report Preparation: Avoiding Common Errors

Jul 24 2019 Outsourcing Tech Services: Regulations, Examiner Expectations & Actions for Vendor Management

Jul 25 2019 What Are Those Partnership & S-Corp Tax Returns Telling Me?

Jul 30 2019 Opening Accounts Online: Rules, Risks & Best Practices

Jul 31 2019 Consumer Collection Series: 20 Common Mistakes in Consumer Collections

Aug 1 2019 The Dark Web & Your Credit Union: Impact, Risks, Strategy

Aug 1 2019 IRA Series: IRA Reporting, Common Issues & Error Resolution

Aug 5 2019 Recent Reg CC Changes: Deadlines, Details, Compliance

Aug 6 2019 Mortgage Lending Hot Spots Series: Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices

Aug 7 2019 Official Demands Part 1: Handling Subpoenas, Summonses & Other Legal Process

Aug 8 2019 New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools

Aug 13 2019 Advanced Financial Literacy Update for New & Experienced Directors: ALM Primer & Financial Accounting & Risk Issues

Aug 14 2019 FFIEC Cyber Security Risk Assessments: Policy, Recent Findings & Recommendations

Aug 15 2019 E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media

Aug 20 2019 Regulation E Series: How to Handle Unauthorized Electronic Fund Transfers Under Reg E

Aug 21 2019 Call Report Series: The Financial Statement Audit Process

Aug 22 2019 Developing the Right Strategic Plan for Your Credit Union

Aug 27 2019 Opening Donation, Memorial & Other Accounts for Nonprofit Organizations & Corporations

Aug 28 2019 IRA Series: Top 10 Most Misunderstood IRA Issues: Turning Confusion into Confidence

Aug 29 2019 Effective Management of Credit Report Disputes: Completing ACDVs, AUDs & Correcting Joint Credit

Sep 4 2019 Official Demands Part 2: Handling Garnishments, Levies & Judgment Liens

Sep 5 2019 Auditing E-Policies & Procedures: Risks, Rules & Records

Sep 10 2019 Managing Minor Accounts: Withdrawals, Transfers, CDD, Closing & Best Practices

Sep 12 2019 Mortgage Lending Hot Spots Series: Appraisal & Evaluation Guidance on Collateral Valuation

Sep 16 2019 New Compliance Officer Boot Camp

Sep 17 2019 IRA Series: Handling IRA Required Minimum Distributions & Roth Distributions

Sep 18 2019 Regulation E Series: Auditing for Reg E Compliance

Sep 19 2019 New ACH Return Reason Codes R11 & R17: Proper Use, Impact & Deadlines

Sep 24 2019 Mitigating a Data Breach: Forensics & Incident Response

Sep 25 2019 Hiring in the Digital Age: What Every HR Manager Needs to Know About Social Media

Sep 26 2019 What Directors Should Know About CECL, ALLL & the New Credit Impairment Standards

Oct 2 2019 New BSA Officer Training Part 1: Compliance, Risk Assessment, CTRs, Exemptions, Forms & Regulator Expectations

Oct 3 2019 SAR Hot Spots & New Guidance: Email Compromise, Hemp, Elder Abuse & More

Oct 8 2019 Head Teller Training: Maximizing Teller Performance

Oct 9 2019 When a Depositor Dies: Legal Requirements, Practical Issues & FAQs

Oct 15 2019 Mortgage Lending Hot Spots Series: Demystifying Rules for TRID Tolerances

Oct 16 2019 Regulation E Series: Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

Oct 17 2019 POD Account Documentation, Compliance, Beneficiaries & Closing

Oct 22 2019 Commercial Loan Annual Credit Review

Oct 23 2019 Medallion & Signature Guarantee Risks, Rules & Best Practices

Oct 24 2019 12 Key Elements of an Effective Digital Marketing Strategy

Oct 28 2019 New NCUA Bylaw Revisions: Abusive Members, Elections, Limitation of Services, Expulsion & More

Oct 29 2019 Personal Accounts: Ownership, Authorization, Titling & Documentation

Oct 30 2019 1099 Reporting: Foreclosures, Repossessions & Debt Settlements

Oct 31 2019 New BSA Officer Training Part 2: Reviews, SARs, CDD, Technical Aspects & Real-Life Scenarios

Nov 5 2019 Year-End Compliance Checklist

Nov 6 2019 Top 10 Compliance Mistakes in Advertising

Nov 12 2019 Regulation E Series: Provisional Credit Under Reg E: Rules, Best Practices & FAQs

Nov 13 2019 Closing or Changing Accounts for Consumers & Businesses

Nov 14 2019 Mortgage Lending Hot Spots Series: Critical Timing Requirements in the Mortgage Lending Lifecycle

Nov 18 2019 New Overtime Rule Changes Effective January 1, 2020

Nov 19 2019 When a Borrower Dies: Rules, Procedures & Liabilities

Nov 20 2019 Robbery Preparedness: Meeting Your Annual Compliance Requirement

Nov 21 2019 BSA Special Risks: Policy, Law Enforcement & Regulator Issues

Dec 4 2019 Safe Deposit Issues: Delinquency, Death & Abandonment

Dec 5 2019 IRS Reporting Requirements: 1098s, 1099s, TINs & Backup Withholding

Dec 9 2019 Consumer Privacy: New Online & Mobile App Issues, GDPR, Reg P & Compliance

Dec 10 2019 Revisiting Reg CC Policies, Disclosures & Notices for Rule Changes Effective July 1, 2020

Dec 11 2019 Business Accounts: Who is Authorized to Open, Close, Transact?

Dec 12 2019 The Changing Face of BSA Administration: What BSA Officers & Management Must Know

Dec 16 2019 Marijuana HR Policy & Best Practices: Handling Employee Medical & Recreational Use

Dec 17 2019 Updated Flood Insurance Exam Procedures, Including Recent Private Flood Insurance Rules

Dec 18 2019 Securing Collateral: How to Complete & File UCC-1 Financing Statements

Jan 7 2020 BSA High-Risk Members: Identifying, Enhanced Due Diligence & Monitoring

Jan 8 2020 Lending to Hemp Businesses, Including Recent USDA Interim Hemp Production Guidance

Jan 9 2020 Top 10 Issues for the 2019 HMDA Report: Due March 1, 2020

Jan 14 2020 Accounting Nightmares: TDRs, Foreclosed Assets, Investments & More

Jan 15 2020 Deposit Account Series: Compliance at Account Opening

Jan 16 2020 Incorporating Diversity & Inclusion into Your HR Policies

Jan 21 2020 Call Report Fundamentals for New Preparers & Reviewers

Jan 22 2020 Data-Driven Loan Pricing

Jan 23 2020 2020 IRA & HSA Update, Including Pending & Breaking Legislation

Jan 28 2020 Governance for Volunteers

Jan 29 2020 Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment

Jan 30 2020 Deposit Account Series: UCC 3 & 4 Check Issues: Stop Payments, Postdated, Stale-Dated & Endorsements

Feb 4 2020 Action Plan for Reg CC Rule Changes Effective July 1, 2020

Feb 6 2020 Diversity Self-Assessment: Regulatory Guidance & Best Practices

Feb 11 2020 Using the FPR to Improve Credit Union Performance

Feb 12 2020 Commercial Lending Series: Commercial Loan Documentation

Feb 13 2020 Electronic & Imaged Documents: What to Keep, What to Destroy, What Holds Up in Court

Feb 18 2020 Deposit Account Series: Banking Cannabis Businesses: Hemp, CBD, THC & More

Feb 19 2020 Qualifying Borrowers Using Personal Tax Returns Part 1: Form 1040 & Schedules B & C

Feb 20 2020 Harassment Claims in a #MeToo World

Feb 25 2020 Deposit Account Series: Deposit Operations Update 2020

Feb 26 2020 Managing Force-Placed Mortgage & Auto Insurance

Feb 27 2020 HELOC Compliance: Disclosures, Documentation, Advertising, Amending & More

Mar 3 2020 Commercial Lending Series: Managing a Commercial Construction Loan: Start to Finish

Mar 4 2020 Appraisal Compliance Checklist, Including New Threshold Limits

Mar 5 2020 Understanding Marijuana Business Compliance for the Board

Mar 10 2020 Impact of Reg CC Rule Changes on ACH & RDC: Effective July 1, 2020

Mar 11 2020 Challenges Facing Supervisory Committees

Mar 12 2020 Common HMDA Violations & Challenges

Mar 18 2020 Consumer Loan Flood Insurance Forms Line-by-Line

Mar 19 2020 Qualifying Borrowers Using Personal Tax Returns Part 2: Schedules D, E & F

Mar 24 2020 Collecting SBA Loans: Critical Steps in Protecting the SBA Guaranty

Mar 25 2020	Deposit Account Series: Advanced New Account Issues: POAs, Trusts, Estates & More
Mar 26 2020	Commercial Lending Series: Commercial Flood Insurance Rules & Best Practices
Mar 30 2020	New Technology: Cash Recyclers, Pod Banking & Interactive ATMs
Apr 2 2020	Commercial Lending Series: Commercial Loan Workouts, Restructuring & Loss Mitigation
Apr 8 2020	Deposit Account Series: 10 Overdraft Hotspots, Including Regulations, Lawsuits & Guidance
Apr 29 2020	Commercial Lending Series: Commercial Loans Secured by Real Estate
May 13 2020	Commercial Lending Series: Analyzing Commercial Tax Returns: Forms 1065, 1120, 1120S & K-1s
May 28 2020	Growth & Transformation Series: Driving Engagement with Facebook, Twitter & Instagram
Jun 30 2020	Growth & Transformation Series: Digital Marketing Strategies: What's Working in 2020?
Jul 15 2020	Growth & Transformation Series: Attracting Millennials: The Next Generation of Revenue
Aug 11 2020	Growth & Transformation Series: Leveraging LinkedIn for Lenders
Aug 12 2020	Cyber Series: Layered Cybersecurity: Finding the Best Strategy for Your Credit Union
Aug 20 2020	Risk Officer Series: The 15 Worst Security Mistakes
Sep 10 2020	Cyber Series: Cybersecurity Assessment Tool 2.0 & GLBA Privacy
Oct 6 2020	Risk Officer Series: A Year in the Life of a Compliance Officer: Tips, Tools & Annual Requirements
Oct 15 2020	Cyber Series: GLBA Security Expectations, Internal Controls & the Human Factor
Oct 28 2020	Risk Officer Series: Advanced BSA Officer Training: Risk, Compliance & Real-Life Scenarios
Oct 29 2020	Cyber Series: Building & Sustaining a Cyber Intelligence Unit (CIU)
Nov 18 2020	Risk Officer Series: Risk Management Officer: Expectations & Responsibilities