

# Upcoming Webinar Schedule

April 2024	DATE	TIME	
Creating the Right Enterprise Risk Management (ERM) Program	Mon 04/01	2:00 PM	CDT
Advanced Issues in Dormant Accounts, Unclaimed Property & Escheatment	Tue 04/02	2:00 PM	CDT
Check Exceptions: Returns, Adjustments & Claims	Wed 04/03	2:00 PM	CDT
Maximizing Recoveries on Charged-Off Loans	Thu 04/04	2:00 PM	CDT
Call Report Fundamentals for New Preparers & Reviewers	Tue 04/09	2:00 PM	CDT
Real Estate Escrow Accounts & Flood Insurance	Wed 04/10	2:00 PM	CDT
Job-Specific BSA Training for the Frontline	Thu 04/11	2:00 PM	CDT
Red Flags for Money Laundering	Wed 04/17	2:00 PM	CDT
Reducing Mortgage Delinquency: Being Proactive While Protecting the Bottom Line	Thu 04/18	2:00 PM	CDT
Comparing Faster Payment Options: Same Day ACH, RTP & FedNow	Tue 04/23	2:00 PM	CDT
CECL: What Auditors & Regulators Will Be Expecting	Wed 04/24	2:00 PM	CDT
Real Estate Construction Loans A-Z: Consumer & Commercial Challenges & Common Errors	Thu 04/25	2:00 PM	CDT
PCI Credit Card Security Risk, Readiness & Compliance for Financial Institutions	Tue 04/30	2:00 PM	CDT

May 2024	DATE	TIME	
BSA for the Boardroom: Annual Training Made Understandable	Wed 05/01	2:00 PM	CDT
20 Types of Legal Ownership Plus CIP, CDD & Beneficial Ownership	Thu 05/02	2:00 PM	CDT
New Data Privacy Requirements: More Consumer Protections	Mon 05/06	2:00 PM	CDT
The RDC Duplicate Dilemma	Tue 05/07	2:00 PM	CDT
Board Approved Policies: Tips & Samples to Streamline Your Process	Wed 05/08	2:00 PM	CDT
When a Business Owner Dies, Sells, or Delegates Authority	Thu 05/09	2:00 PM	CDT
Minor Accounts In-Depth	Tue 05/14	2:00 PM	CDT
Writing New Account Procedures	Wed 05/15	2:00 PM	CDT
Writing Concise, Complete & Effective Loan Presentations	Thu 05/16	2:00 PM	CDT
Annual Anti-Harassment Training	Tue 05/21	2:00 PM	CDT
Fraud, Forensics & Incident Response: Managing & Mitigating Data Breaches	Wed 05/22	2:00 PM	CDT
Opening Business Accounts: Entities, Setup, Authority & More	Thu 05/23	2:00 PM	CDT
Examiner Expectations for Credit Risk Management	Tue 05/28	2:00 PM	CDT
Conducting a Physical Security Review & Risk Assessment	Wed 05/29	2:00 PM	CDT
Avoiding Liability Under the Bank Secrecy Act	Thu 05/30	2:00 PM	CDT

June 2024	DATE	TIME	
Dissecting Beneficial Ownership Access: Final Part II Regulation & Compliance Guide	Mon 06/03	2:00 PM	CDT
Accepting Powers of Attorney on Deposit Accounts	Tue 06/04	2:00 PM	CDT
Consumer First: Regulation E for Debit Cards	Wed 06/05	2:00 PM	CDT

# Upcoming Webinar Schedule

June 2024 (CONTINUED)	DATE	TIME	
Analytics to Measure Website & Digital Marketing Activity: A Year into GA4 & Beyond	Thu 06/06	2:00 PM	CDT
Developing & Enforcing an Effective Social Media Policy	Tue 06/11	2:00 PM	CDT
Liquidity Risk Management	Wed 06/12	2:00 PM	CDT
Consumer Loan Underwriting 101	Thu 06/13	2:00 PM	CDT
Accurately Completing the CTR Line-By-Line	Tue 06/18	2:00 PM	CDT
Hire Right the First Time	Thu 06/20	2:00 PM	CDT
Troubled Loan Modifications: Evaluating, Tracking & Reporting	Tue 06/25	2:00 PM	CDT
Check Breach of Warranty Blues	Wed 06/26	2:00 PM	CDT
Successful Compliance Auditing & Monitoring	Thu 06/27	2:00 PM	CDT
July 2024	DATE	TIME	
ACH Warranties & Indemnities	Tue 07/02	2:00 PM	CDT
Identity Theft Red Flags & FACT Act Compliance	Wed 07/03	2:00 PM	CDT
Real Estate Loan Documentation Basics	Tue 07/09	2:00 PM	CDT
CIP & CDD: Regulations, Exam Procedures & FAQs	Wed 07/10	2:00 PM	CDT
Financial Accounting & Reporting	Thu 07/11	2:00 PM	CDT
Wire Transfers: Establishing Strong Internal Controls	Tue 07/16	2:00 PM	CDT
Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D	Wed 07/17	2:00 PM	CDT
Advertising Compliance Part 1: Text, Print, TV & Radio	Thu 07/18	2:00 PM	CDT
Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCPA	Tue 07/23	2:00 PM	CDT
Commercial Lending: Risks, Rewards, Controls & Common Mistakes	Wed 07/24	2:00 PM	CDT
Five Vital Financial Factors All Credit Analysts & Lenders Must Master	Thu 07/25	2:00 PM	CDT
Handling Trusts & Other Fiduciary Accounts	Tue 07/30	2:00 PM	CDT
Managing Instant Payment Risk & Fraud in the FedNow & RTP Networks	Wed 07/31	2:00 PM	CDT
August 2024	DATE	TIME	
Internal Compliance Monitoring & Risk Assessment	Thu 08/01	2:00 PM	CDT
Active Shooter & Workplace Violence: Avoiding Deadly Mistakes	Fri 08/02	2:00 PM	CDT
ATR/QM Rules: Documenting Compliance	Tue 08/06	2:00 PM	CDT
The Business Banking Blues: Handling Business ACH Exceptions	Wed 08/07	2:00 PM	CDT
Advertising Compliance Part 2: Electronic Advertising, Including Social Media, Internet & Texting	Thu 08/08	2:00 PM	CDT
Vendor Due Diligence & Effective Vendor Management	Tue 08/13	2:00 PM	CDT
New Beneficial Ownership Rule: Lessons Learned	Wed 08/14	2:00 PM	CDT
Managing & Monitoring High-Risk Account Holders	Thu 08/15	2:00 PM	CDT
Opening Deposit Accounts Online: Rules, Risks & Best Practices	Tue 08/20	2:00 PM	CDT

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August 2024 (CONTINUED)	DATE	TIME	
Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?	Wed 08/21	2:00 PM	CDT
Recognizing Employment Law Red Flags: Supervisor Training	Thu 08/22	2:00 PM	CDT
Changing or Closing Deposit Accounts for Consumers & Businesses	Tue 08/27	2:00 PM	CDT
Capital Planning in Uncertain Times	Wed 08/28	2:00 PM	CDT
Common Problems in Opening & Lending to Trusts	Thu 08/29	2:00 PM	CDT
September 2024	DATE	TIME	
Proper Handling of Government Reclamations & Garnishments	Tue 09/03	2:00 PM	CDT
Deposit Compliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More	Wed 09/04	2:00 PM	CDT
Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Business Records	Thu 09/05	2:00 PM	CDT
Managing Workplace Threats: When to Call the Police, a Professional, an Attorney	Tue 09/10	2:00 PM	CDT
Check Fraud & Scams	Wed 09/11	2:00 PM	CDT
Unpacking E-SIGN Compliance for Loans & Deposit Accounts	Tue 09/17	2:00 PM	CDT
Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers	Wed 09/18	2:00 PM	CDT
Debt Service Coverage Calculations in Underwriting	Thu 09/19	2:00 PM	CDT
Common Mistakes in Consumer Collection	Tue 09/24	2:00 PM	CDT
Avoid Adverse Action Danger Zones: Requirements & Responsibilities After Loan Origination	Wed 09/25	2:00 PM	CDT
Top 10: Focusing on the TRID Issues that Matter Most	Thu 09/26	2:00 PM	CDT
Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls	Mon 09/30	2:00 PM	CDT
October 2024	DATE	TIME	
Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy	Tue 10/01	2:00 PM	CDT
Five Steps to Annual MLO & SAFE Act Compliance	Wed 10/02	2:00 PM	CDT
Loan Documentation for All Legal Entities	Thu 10/03	2:00 PM	CDT
Auditing Call Reports: Compliance & Best Practices	Tue 10/08	2:00 PM	CDT
When a Depositor Dies: Actions to Take, Mistakes to Avoid	Wed 10/09	2:00 PM	CDT
Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors	Thu 10/10	2:00 PM	CDT
Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties	Tue 10/15	2:00 PM	CDT
Auditing Consumer Real Estate Files	Wed 10/16	2:00 PM	CDT
Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks	Thu 10/17	2:00 PM	CDT
Taking the Mystery Out of Loan Stress Testing	Tue 10/22	2:00 PM	CDT
Robbery: Plan, Prevent, Prevail	Thu 10/24	2:00 PM	CDT
The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes	Tue 10/29	2:00 PM	CDT
Electronic Payment Fraud: When Is Your Institution Liable?	Wed 10/30	2:00 PM	CDT

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November 2024	DATE		TIME	
Supervisory Committee: Laws, Rules, Regulations & Best Practices	Wed	11/06	2:00 PM	CST
Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More	Thu	11/07	2:00 PM	CST
Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions	Tue	11/12	2:00 PM	CST
Legal Issues of Checks	Wed	11/13	2:00 PM	CST
Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance	Thu	11/14	2:00 PM	CST
Return to Sender: Selecting Relevant ACH Return Reason Codes	Tue	11/19	2:00 PM	CST
When a Borrower Dies: Actions to Take, Mistakes to Avoid	Wed	11/20	2:00 PM	CST
December 2024	DATE		TIME	
Head Tellers & Branch Managers: Handling the Critical Aspects	Tue	12/03	2:00 PM	CST
No-Nonsense Notary Legal Perspective	Wed	12/04	2:00 PM	CST
Elder & Dependent Adult Financial Abuse	Tue	12/10	2:00 PM	CST
Opening Nonresident Alien Accounts	Wed	12/11	2:00 PM	CST
Compliance with E-Statements, E-Disclosures & E-SIGN	Thu	12/12	2:00 PM	CST
ECOA & Fair Lending: Examiner Hot Buttons	Wed	12/18	2:00 PM	CST
Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues	Thu	12/19	2:00 PM	CST