

# Upcoming Webinar Schedule

May 2025	DATE	TIME	
Credit Push Scams: Return Requests & Reversals	Thu 05/01	2:00 PM	CDT
Mortgage Servicing Rules for Small Servicers	Mon 05/05	2:00 PM	CDT
CECL: What Auditors & Regulators Will Expect	Tue 05/06	2:00 PM	CDT
BSA Exam Manual Series: Monetary Instrument Records, Funds Transfers, 314a, 314b & OFAC & Special Measures	Wed 05/07	2:00 PM	CDT
Strategic Marketing: Connecting with Diverse Generations	Thu 05/08	2:00 PM	CDT
Force-Placed Flood Insurance: Timing, Monitoring & Documenting	Mon 05/12	2:00 PM	CDT
Timely & Accurate Check Adjustments: Reducing Risk & Loss	Tue 05/13	2:00 PM	CDT
Risk Management & Artificial Intelligence: Innovations, Challenges & Future Trends	Wed 05/14	2:00 PM	CDT
Effective Management of Credit Report Disputes	Thu 05/15	2:00 PM	CDT
Sunset of FFIEC Cybersecurity Assessment Tool: Transition to the New Automated Cyber Exam Tool	Mon 05/19	2:00 PM	CDT
BSA Officer Part 3: BSA/AML Deep Dive for the New BSA Officer	Tue 05/20	2:00 PM	CDT
Frontline Series: Opening & Maintaining Business Accounts	Wed 05/21	2:00 PM	CDT
Navigating Collection Risks & Recent Regulatory Challenges	Thu 05/22	2:00 PM	CDT
Military Lending Act & Servicemembers Civil Relief Act	Tue 05/27	2:00 PM	CDT
Internal Fraud: A Look at the Thieves from Within	Wed 05/28	2:00 PM	CDT
Building the Best Board Meeting: From Agenda to Action Steps	Thu 05/29	2:00 PM	CDT
Prepare for ISO 20022 Standard Adoption: Deadline July 14, 2025	Thu 05/29	2:00 PM	CDT

June 2025	DATE	TIME	
Advanced C&I Lending: Optimize & Expand Your Portfolio	Mon 06/02	2:00 PM	CDT
ACH Fundamentals & Best Practices	Tue 06/03	2:00 PM	CDT
Proven Steps to Successful Business Development in Any Economic Environment	Wed 06/04	2:00 PM	CDT
Mastercard Debit Card Chargebacks: Rules, Rights & Challenges	Thu 06/05	2:00 PM	CDT
Identifying ACH Third-Party Senders	Mon 06/09	2:00 PM	CDT
Writing Concise, Complete & Effective Loan Presentations	Tue 06/10	2:00 PM	CDT
Medallion & Signature Guarantee Risks, Rules & Best Practices	Wed 06/11	2:00 PM	CDT
Safe Deposit Box Disclosures, Due Diligence & Drilling	Thu 06/12	2:00 PM	CDT
Financial Literacy Part 1: How to Identify 7 Credit Union Risks Using Financial Statements	Mon 06/16	2:00 PM	CDT
Creating a Unique Strategic Plan for Your Financial Institution	Tue 06/17	2:00 PM	CDT
Volatile Lending: Navigating Tariffs, Immigration Shifts & Inflation	Tue 06/17	2:00 PM	CDT
TRID: Changed Circumstances & Revised Loan Estimates	Wed 06/18	2:00 PM	CDT
Unpacking Credit Reports for Mortgage & Consumer Lenders	Mon 06/23	2:00 PM	CDT
ACH Boomerang: Exceptions from the ODFI Perspective	Tue 06/24	2:00 PM	CDT
ACH WSUDs vs. Stop Payments: Clarifying the Confusion	Wed 06/25	2:00 PM	CDT

# Upcoming Webinar Schedule

June 2025 (CONTINUED)	DATE	TIME	
Frontline Series: Identifying Fraud on the Frontline	Thu 06/26	2:00 PM	CDT
Cybersecurity Incident Response & Mitigation Strategies	Mon 06/30	2:00 PM	CDT
July 2025	DATE	TIME	
Are You Liable? Forgeries, Remotely Created/Deposited Items, Fraudulent ACH, Unauthorized Electronic Withdrawals & More	Tue 07/01	2:00 PM	CDT
Fair Lending Audits & Risk Assessments	Wed 07/02	2:00 PM	CDT
Handling Court-Ordered Accounts: Estates, Guardianships, Conservatorships & Bankruptcies	Mon 07/07	2:00 PM	CDT
Managing the Repossession Process, Including Notice & Sale	Tue 07/08	2:00 PM	CDT
A to Z on Endorsements	Wed 07/09	2:00 PM	CDT
AI/ChatGPT, Email, Social, E-Collaboration, Web & Mobile Policies	Thu 07/10	2:00 PM	CDT
Advanced CTR Completion: Beyond Basic Transactions	Mon 07/14	2:00 PM	CDT
Call Report Series: Call Report Schedule A (Lending): Complexity Clarified	Tue 07/15	2:00 PM	CDT
Dormant Accounts & the Unclaimed Funds Process: Best Practices for Overcoming Challenges	Wed 07/16	2:00 PM	CDT
Visa Debit Card Chargebacks: Rules, Rights & Challenges	Thu 07/17	2:00 PM	CDT
How Artificial Intelligence Changes Member Service	Fri 07/18	2:00 PM	CDT
Competing for Frontline Talent in Today's Marketplace	Mon 07/21	2:00 PM	CDT
Using Data to Enhance Accountholder Relationships	Tue 07/22	2:00 PM	CDT
BSA & Beneficial Ownership Update for Your Business Members	Wed 07/23	2:00 PM	CDT
Troubled Loan Modifications: Evaluation, Tracking & Reporting	Thu 07/24	2:00 PM	CDT
Inherited IRAs: Rules Update & Thorough Policy Review	Mon 07/28	2:00 PM	CDT
Powers of Attorney: Reviewing, Accepting, Scams & Red Flags	Tue 07/29	2:00 PM	CDT
Deposit Reg Series: Truth in Savings Act	Wed 07/30	2:00 PM	CDT
Check Warranties & Indemnities: Understanding UCC 3 & 4	Thu 07/31	2:00 PM	CDT
August 2025	DATE	TIME	
Performance Reviews: Practicalities, Best Practices & Landmines	Fri 08/01	2:00 PM	CDT
Debit Card Fraud: Tips, Tools & Tested Procedures	Mon 08/04	2:00 PM	CDT
Determining When to File a SAR	Tue 08/05	2:00 PM	CDT
BSA Training for Board & Senior Management	Wed 08/06	2:00 PM	CDT
Effectively Managing Wire Transfer Fraud	Thu 08/07	2:00 PM	CDT
Frontline Impact on Sales Culture	Mon 08/11	2:00 PM	CDT
Credit Analysis & Lending Series: Cash Flow Analysis: Debt Service Coverage, Global Cash Flow & More	Tue 08/12	2:00 PM	CDT
SARs: Line-by-Line & Writing a Good Narrative	Wed 08/13	2:00 PM	CDT
Escrow Excellence: From Loan Estimate to Annual Analysis	Thu 08/14	2:00 PM	CDT

# Upcoming Webinar Schedule

August 2025 (CONTINUED)	DATE	TIME	
Harness the Power of AI in Your Marketing Strategy	Mon 08/18	2:00 PM	CDT
Record Retention Policy & Timeframes	Tue 08/19	2:00 PM	CDT
Opening Deposit Accounts Online: Risks, E-SIGN, Compliance	Wed 08/20	2:00 PM	CDT
Financial Literacy Part 2: How to Interpret Key Ratios, Risks & Reporting	Thu 08/21	2:00 PM	CDT
Negotiating Vendor Contracts: Key Provisions, Market Terms & Due Diligence	Mon 08/25	2:00 PM	CDT
Mastering the CRE Appraisal Process from A to Z: Analysis & Best Practices for Lenders	Tue 08/26	2:00 PM	CDT
Deposit Reg Series: Regulation CC	Wed 08/27	2:00 PM	CDT
Dishonored, Corrected & Contested ACH Returns	Thu 08/28	2:00 PM	CDT
September 2025	DATE	TIME	
AI & Ransomware: Can You Outsmart the Next Big Hit?	Tue 09/02	2:00 PM	CDT
FDCPA: What's Expected as a Debt Collector?	Wed 09/03	2:00 PM	CDT
Dealing with Difficult Members: 5 Foolproof Techniques	Thu 09/04	2:00 PM	CDT
Remote Deposit Capture 360: Efficiencies & Management	Tue 09/09	2:00 PM	CDT
Advertising Compliance: Web, Text, Print, TV & Radio	Wed 09/10	2:00 PM	CDT
Job-Specific BSA Training for Operations Staff	Thu 09/11	2:00 PM	CDT
Credit Analysis & Lending Series: Deeper Cash Flow Analysis, Balance Sheet & External Factors	Tue 09/16	2:00 PM	CDT
The CFPB on Overdrafts, Junk Fees & Other Depository Issues	Wed 09/17	2:00 PM	CDT
IRA Series: Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers	Thu 09/18	2:00 PM	CDT
ACH Reclamations & Garnishments	Mon 09/22	2:00 PM	CDT
20 Common Mistakes in Consumer Collections	Tue 09/23	2:00 PM	CDT
Deposit Reg Series: Regulation E	Wed 09/24	2:00 PM	CDT
TRID Basics for Lenders & Processors	Thu 09/25	2:00 PM	CDT
Flood Protection for Complex Structures	Mon 09/29	2:00 PM	CDT
Mortgage Lending Compliance Overview	Tue 09/30	2:00 PM	CDT
October 2025	DATE	TIME	
Unpacking Adverse Action Requirements	Wed 10/01	2:00 PM	CDT
Consumer Bankruptcy - Chapters 7 & 13: Special Rules, Cramdowns & Risks	Thu 10/02	2:00 PM	CDT
Conducting Your Annual ACH Audit	Tue 10/07	2:00 PM	CDT
HMDA Part 1: Application Basics	Wed 10/08	2:00 PM	CDT
Responding to Subpoenas, Garnishments & Levies	Thu 10/09	2:00 PM	CDT
Credit Analysis & Lending Series: C&I Lending for CRE Lenders	Tue 10/14	2:00 PM	CDT
Checks, Mobile Deposits, Substitute Checks: Indemnities, Endorsements & Timeframes	Wed 10/15	2:00 PM	CDT
Call Report Series: Call Report Financial Statements B-E	Thu 10/16	2:00 PM	CDT

# Upcoming Webinar Schedule

October 2025 (CONTINUED)	DATE		TIME	
IRA Series: Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties	Tue	10/21	2:00 PM	CDT
1099 Reporting: Foreclosures, Repossessions & Debt Settlements	Wed	10/22	2:00 PM	CDT
The Board Secretary Role: Organizing, Planning, Tracking & Maintaining Accurate Board Meeting Records	Thu	10/23	2:00 PM	CDT
Debit Card Disputes & Reg E Requirements	Mon	10/27	2:00 PM	CDT
HMDA Part 2: Demographic Collection	Tue	10/28	2:00 PM	CDT
Deposit Reg Series: Regulations D, P & GG	Wed	10/29	2:00 PM	CDT
Performance-Based Compensation Strategies for Credit Unions	Thu	10/30	2:00 PM	CDT
November 2025	DATE		TIME	
ECOA & Fair Lending, Including AI in Lending, Exam Hot Spots & More	Tue	11/04	2:00 PM	CST
Compliance with E-SIGN, E-Statements & E-Disclosures	Wed	11/05	2:00 PM	CST
A Year in the Life of a Compliance Officer	Thu	11/06	2:00 PM	CST
Opening Trusts & Fiduciary Accounts	Mon	11/10	2:00 PM	CST
When Enhanced Due Diligence Is the Standard: MRBs, MSBs, NRAs, Charities & More	Wed	11/12	2:00 PM	CST
Credit Analysis & Lending Series: Collateral Analysis: Evaluation, Weaknesses & Monitoring Values	Thu	11/13	2:00 PM	CST
IRA Series: IRA Year-End Wrap Up: Hottest Issues, Compliance & Reporting Responsibilities	Mon	11/17	2:00 PM	CST
Elder Exploitation: Warning Signs & Safe Harbor	Tue	11/18	2:00 PM	CST
When a Depositor Dies: Actions to Take, Mistakes to Avoid	Wed	11/19	2:00 PM	CST
HMDA Part 3: Commercial Loans	Thu	11/20	2:00 PM	CST
ACH Return Reason Codes Explained	Tue	11/25	2:00 PM	CST
December 2025	DATE		TIME	
Payment Apps, Disputes & Reg E	Tue	12/02	2:00 PM	CST
10 Common Errors on Nonresident Alien Accounts	Wed	12/03	2:00 PM	CST
Domestic Wires: Navigating the U.S. Payment System	Thu	12/04	2:00 PM	CST
When a Borrower Dies: Actions to Take, Mistakes to Avoid	Tue	12/09	2:00 PM	CST
Preparation, Risk & Critical Robbery Training	Thu	12/11	2:00 PM	CST
Branch Manager & Head Teller Training: Developing, Motivating & On-Boarding Team Members	Tue	12/16	2:00 PM	CST
Real-Time Payments (RTP) Unveiled	Wed	12/17	2:00 PM	CST
Overdraft Litigation: Trends & Accepted Procedures	Thu	12/18	2:00 PM	CST