

Webinar Schedule

May 10 2017	Communicating in a Crisis: How to Protect Your Reputation & Brand
Apr 2 2018	Frontline Fundamentals Series: Delivering Member Service Excellence
Apr 2 2018	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling
Apr 2 2018	Frontline Fundamentals Series: Introduction to US Banking & the Payments System
Apr 2 2018	Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
May 9 2019	BSA Series: Job-Specific BSA Training for Lenders
Jun 5 2019	BSA Series: Job-Specific BSA Training for Operations
Jun 17 2019	The Credit Union Difference
Jun 25 2019	BSA Series: Job-Specific BSA Training for the Board
Jul 1 2019	Board Essentials
Jul 17 2019	BSA Series: Job-Specific BSA Training for the Frontline
Aug 1 2019	The Dark Web & Your Credit Union: Impact, Risks, Strategy
Aug 6 2019	Mortgage Lending Hot Spots Series: Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices
Oct 24 2019	12 Key Elements of an Effective Digital Marketing Strategy
Jan 1 2020	FastClass - Frontline Microlearning Modules
Jan 7 2020	BSA High-Risk Members: Identifying, Enhanced Due Diligence & Monitoring
Jan 8 2020	Lending to Hemp Businesses, Including Recent USDA Interim Hemp Production Guidance
Jan 14 2020	Accounting Nightmares: TDRs, Foreclosed Assets, Investments & More
Jan 15 2020	Deposit Account Series: Compliance at Account Opening
Jan 16 2020	Incorporating Diversity & Inclusion into Your HR Policies (complimentary)
Jan 30 2020	Deposit Account Series: UCC 3 & 4 Check Issues: Stop Payments, Postdated, Stale-Dated & Endorsements
Feb 7 2020	Effective Time Mastery: Working Smarter, Not Harder
Feb 12 2020	Commercial Lending Series: Commercial Loan Documentation
Feb 18 2020	Deposit Account Series: Banking Cannabis Businesses: Hemp, CBD, THC & More
Feb 25 2020	Deposit Account Series: Deposit Operations Update 2020
Mar 3 2020	Commercial Lending Series: Managing a Commercial Construction Loan: Start to Finish
Mar 5 2020	Understanding Marijuana Business Compliance for the Board
Mar 10 2020	Impact of Reg CC Rule Changes on ACH & RDC: Effective July 1, 2020
Mar 11 2020	Challenges Facing Supervisory Committees

Mar 17 2020	2020 ACH Rules Update, Including Emerging & Real-Time Payments
Mar 20 2020	Pandemic Preparedness: Managing Coronavirus & Other Epidemics
Mar 23 2020	Get Ready for New ACH Return Code R11: Effective April 1, 2020
Mar 24 2020	Collecting SBA Loans: Critical Steps in Protecting the SBA Guaranty
Mar 25 2020	Deposit Account Series: Advanced New Account Issues: POAs, Trusts, Estates & More
Mar 26 2020	Commercial Lending Series: Commercial Flood Insurance Rules & Best Practices
Mar 31 2020	Crisis Considerations for Annual & Board Meetings: Reschedule? Virtual? Cancel?
Apr 1 2020	New FMLA Families First Requirements for Paid Leave Effective April 1, 2020
Apr 2 2020	Commercial Lending Series: Commercial Loan Workouts, Restructuring & Loss Mitigation
Apr 6 2020	Financial Risk During Widespread Disruption: What the Board & Management Should Monitor
Apr 7 2020	Mastercard Dispute Resolution for Chargebacks
Apr 8 2020	Deposit Account Series: 10 Overdraft Hotspots, Including Regulations, Lawsuits & Guidance
Apr 9 2020	The CARES Act: Impact & Implications for Credit Unions
Apr 9 2020	Board Secretary Training: Documenting Board Training, Minutes, Corrections & More
Apr 13 2020	Interagency Statement on Loan Modifications: Working with Borrowers Impacted by COVID-19
Apr 14 2020	Establishing & Amending Traditional & Roth IRAs, Including COVID-19 & SECURE Act Impacts
Apr 15 2020	Advertising Compliance Part 1: Print, Radio & TV
Apr 16 2020	FCRA Compliance: From Delinquent Loans to New Hires
Apr 20 2020	Increasing Remote Services During & After the Pandemic
Apr 21 2020	Countdown to Reg CC Rule Changes Effective July 1, 2020
Apr 22 2020	New FFIEC Procedures & Pandemic Guidance for Business Continuity Management & Resilience
Apr 24 2020	BSA Compliance Requirements During the COVID-19 Challenge
Apr 28 2020	Advertising Compliance Part 2: Website, Online & Social Media
Apr 29 2020	Commercial Lending Series: Commercial Loans Secured by Real Estate
Apr 29 2020	Financial Scams, Fraud & Criminal Activity During COVID-19
Apr 30 2020	Consumer Bankruptcy: Compliance, Cramdowns & More
May 5 2020	E-SIGN for Lenders: Technicalities, Consumer Expectations & Risk
May 6 2020	Writing Compelling Credit Memos & Loan Narratives with Confidence
May 7 2020	New Uniform Residential Loan Application Beginning January 1, 2021: Updating Policies & Testing Readiness
May 11 2020	Demystifying TRID for Construction Loans Using the New CFPB Guides
May 12 2020	Leveraging BSA Controls for More Effective OFAC Compliance
May 13 2020	Commercial Lending Series: Analyzing Commercial Tax Returns: Forms 1065, 1120, 1120S & K-1s
May 14 2020	Visa Claims Resolution for Chargebacks

May 15 2020 Alert! Impact of Reg D Changes

May 19 2020 Updating Your CDD Program: Beneficial Ownership, Triggering Events & New SSN Verification

May 20 2020 Credit Reporting & Delinquent Accounts: Disputes, Revisions & Guidance

May 21 2020 Call Report Advanced Lending Schedules

May 27 2020 Branch Manager Guide to Success

May 28 2020 Growth & Transformation Series: Driving Engagement with Facebook, Twitter & Instagram

Jun 1 2020 Deadline July 1, 2020: HMDA Final Rule on Closed-End Loan Data Collection & Reporting

Jun 2 2020 TDRs: Defining, Examples, Financial Reporting & Best Practices

Jun 3 2020 Consumer Loan Underwriting Fundamentals: Interviews, Credit Reports, Compliance & Debt Ratios

Jun 4 2020 UCC Article 9: Perfection Pitfalls & Proper Enforcement

Jun 9 2020 Three Key Risk Assessments in Enterprise Risk Management

Jun 10 2020 Debit & Prepaid Card Compliance: Disclosures, Fee Changes & More

Jun 11 2020 Completing the TRID Loan Estimate Line-by-Line

Jun 15 2020 Credit Risk Management During a Pandemic

Jun 16 2020 Fair Lending Comparative File Review That Meets Regulator Expectations

Jun 18 2020 Handling ACH Exceptions & Returns

Jun 22 2020 Record Retention: What Documents Must Be Retained & For How Long?

Jun 23 2020 20 Common Mistakes in Consumer Collections

Jun 24 2020 Comparing Regulation E with Visa & Mastercard Rules

Jun 25 2020 Managing In-House Real Estate Evaluations

Jun 30 2020 Growth & Transformation Series: Digital Marketing Strategies: What's Working in 2020?

Jul 1 2020 Top 10 Consumer Loan Documentation Mistakes

Jul 7 2020 Annual Training for the Branch: BSA, Identity Theft & Regs CC, D, E & Truth in Savings

Jul 8 2020 Fraud by Channel Type: Check, Debit, Credit, ACH & Wire

Jul 9 2020 HR Compliance: Lessons Learned from Massive HR Failures

Jul 13 2020 Audit & COVID-19: A CFO Roadmap

Jul 14 2020 Completing the TRID Closing Disclosure Line-by-Line

Jul 15 2020 Growth & Transformation Series: Attracting Millennials: The Next Generation of Revenue

Jul 16 2020 HMDA: Still a Four-Letter Word?

Jul 20 2020 Regulation E Myth Busters

Jul 21 2020 Responding to Garnishment & Levy Demands

Jul 22 2020 Call Report Financial Statements B-E

Jul 23 2020 Boards Behaving Badly: Handling Unruly Directors

Jul 27 2020 Effective Now! New FinCEN Guidelines for Banking Hemp-Related Businesses

Jul 28 2020	Handling Consumer Complaints & Disputes
Jul 29 2020	Beneficial Ownership Rules for Business Accounts & Loans
Jul 30 2020	Lending to Self-Employed Borrowers
Aug 4 2020	Fundamentals of IRA Beneficiary Designations & Distributions, Including SECURE & CARES Act Implications
Aug 5 2020	Maximizing Recoveries on Charged-Off Loans
Aug 6 2020	Advanced CTR Training: Beyond the “Textbook”
Aug 10 2020	Bankruptcy’s New Subchapter V: The Small Business Reorganization Act
Aug 11 2020	Growth & Transformation Series: Leveraging LinkedIn for Lenders
Aug 12 2020	Cyber Series: Layered Cybersecurity: Finding the Best Strategy for Your Credit Union
Aug 13 2020	Fair Lending & COVID-19: Strategies for Maintaining Compliance
Aug 18 2020	Collections & Right of Set Off in Commercial Lending
Aug 19 2020	Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements
Aug 20 2020	Risk Officer Series: The 15 Worst Security Mistakes
Aug 25 2020	Liability with ACH Death Notification Entries (DNEs) & Reclamations
Aug 26 2020	Advanced IRA Beneficiary Issues: Death Distributions, Trusts & Successors, Including SECURE & CARES Act Implications
Aug 27 2020	Effective & Compliant Pre-Employment Background Checks
Sep 2 2020	Cutting-Edge Consumer Payments: Beyond PayPal & Venmo
Sep 3 2020	SAFE Act Compliance for Mortgage Loan Originators (MLOs)
Sep 9 2020	10 Lessons Learned When a Depositor Dies
Sep 10 2020	Cyber Series: Cybersecurity Assessment Tool 2.0 & GLBA Privacy
Sep 15 2020	Unpack NCUA’s Revised 2020 Supervisory Priorities Before Your Next Exam
Sep 16 2020	Prospecting & the Pandemic: Tools for Success During COVID-19
Sep 17 2020	Building the Best Possible Board Meeting: From Agenda to Action
Sep 21 2020	Mortgage Collection & Foreclosure: Best Practices & Tenants’ Rights
Sep 22 2020	Avoiding Costly Mistakes in Calculating Debt Service Coverage
Sep 23 2020	UCC-1 & UCC-3 Financing Statements Line-by-Line: Filing, Amending & Renewing
Sep 24 2020	Ag Lending Compliance, Including Industrial Hemp
Sep 28 2020	CDD Update: New FinCEN FAQs & COVID’s Daily Practical Challenges
Sep 29 2020	Mastering Escrow: Analysis, Rules, Forms & Compliance
Sep 30 2020	FFIEC Requirements for a Remote Deposit Capture Risk Assessment
Oct 1 2020	Advanced SAR Training: Beyond the “Textbook”
Oct 5 2020	Navigating the PPP Loan Forgiveness Process A-Z
Oct 6 2020	Risk Officer Series: A Year in the Life of a Compliance Officer: Tips, Tools & Annual Requirements

Oct 7 2020	Managing Vendors: Due Diligence, Contracts, Tips & Tools
Oct 8 2020	Compliance with E-SIGN, E-Statements & E-Disclosures
Oct 13 2020	Navigating the Coming Wave of Bankruptcy: 5 Things You Need to Know Now
Oct 14 2020	Regulatory Requirements for the Board: A Comprehensive Checklist
Oct 15 2020	Cyber Series: GLBA Security Expectations, Internal Controls & the Human Factor
Oct 16 2020	COVID-19 Loan Essentials: Modifications, Accommodations & Latest Regulatory Guidance
Oct 19 2020	Implementing Reg D Changes: Agreements, Notices & Procedures
Oct 20 2020	Legally Handling ATM & Debit Card Claims Under Regulation E
Oct 21 2020	Regulator Update for the Credit Analyst
Oct 22 2020	Banking & Lending to Cannabis Businesses: Clarifying the Confusion & Avoiding Pitfalls
Oct 26 2020	Handling Pandemic-Related Payment Issues: Stimulus, SBA, Workers' Comp & More
Oct 27 2020	New URLA for a New Year! Prepare Now for a Smooth Transition
Oct 28 2020	Risk Officer Series: Advanced BSA Officer Training: Risk, Compliance & Real-Life Scenarios
Oct 29 2020	Cyber Series: Building & Sustaining a Cyber Intelligence Unit (CIU)
Nov 3 2020	Dissecting Loan Loss Reserves, Including CECL Expectations
Nov 4 2020	Recruiting & Retaining Millennials, Gen Z & Nexters
Nov 9 2020	Avoiding the Top 5 COVID-Related Collection Mistakes
Nov 10 2020	IRS Reporting Essentials: Form 1099 & Beyond
Nov 11 2020	Year-End IRA Actions: Notifications, Reporting & Monitoring, Including SECURE Act & COVID Rule Changes
Nov 12 2020	Robbery: Critical Steps Before, During & After
Nov 16 2020	You're the New Board Secretary, Now What?
Nov 17 2020	10 Lessons Learned When a Borrower Dies
Nov 18 2020	Risk Officer Series: Risk Management Officer: Expectations & Responsibilities
Nov 19 2020	New 2021 Nacha Rules: Impact, Analysis & Deadlines
Nov 23 2020	Leading a Remote Workforce
Nov 30 2020	Handling Formal & Informal Trust Accounts: CIP, Documentation & Compliance
Dec 1 2020	Using Notary & Corporate Seals Accurately
Dec 2 2020	Avoiding BSA Compliance Violations
Dec 3 2020	Annual Loan Review: Consumer, Commercial & Residential
Dec 7 2020	Top 10 Year-End Lending Issues & FAQs
Dec 8 2020	Top IRA SECURE Act & COVID Rule Changes for 2020 Tax Year
Dec 9 2020	Recent Reg CC Changes: Lessons Learned & Future Outlook
Dec 10 2020	Legal Issues Surrounding Subpoenas & Summonses

- Dec 15 2020** Year-End BSA Issues: FAQ Guidance, Enforcement Actions & Red Flags
- Dec 16 2020** Avoiding Loan Denial Mistakes
- Dec 17 2020** How to Review Legal Documents: POAs, Trusts, Guardianships, Estates & More