

# Webinar Schedule

<b>Jan 17 2018</b>	Consumer Debt Series: Credit Reporting & Delinquent Accounts: Disputes, Revisions, Recent Guidance & More
<b>Jan 23 2018</b>	IRA Series: 2018 IRA & HSA Update & Hot Topics
<b>Jan 30 2018</b>	Compliance Series: Job-Specific Compliance Training for the Frontline
<b>Jan 31 2018</b>	Understanding Personal Tax Returns Part 1: Schedules A, B, C & D
<b>Feb 1 2018</b>	Exercising the Right of Setoff on Deposit Accounts & Loans
<b>Feb 2 2018</b>	Sexual Harassment at Work: Defining, Preventing & Intervening
<b>Feb 6 2018</b>	Fair Lending Challenges for HMDA Data Rule Changes: Expanded Data Fields & Lending Practices
<b>Feb 7 2018</b>	Cyber Series: Emerging Technologies 2018: What Are They & Do They Matter?
<b>Feb 8 2018</b>	Simplifying the Compliance Function: Tools & Checklists to Keep You on Track
<b>Feb 14 2018</b>	Preparing for the New Mortgage Servicing Rules: Final Implementation Date, April 19, 2018
<b>Feb 15 2018</b>	Director Series: Directors' Role & Responsibilities When a Data Breach Occurs
<b>Feb 21 2018</b>	Security Officer Reports to the Board: What is Required?
<b>Feb 22 2018</b>	New Accounts Series: Opening Consumer Accounts: Regulations, CDD & Documentation
<b>Feb 27 2018</b>	Understanding Personal Tax Returns Part 2: Schedules E & F
<b>Feb 28 2018</b>	CECL Rule Overview: Preparation, Planning & Data Collection
<b>Mar 1 2018</b>	Supervisory Committee Overview: Rules, Regulations & Best Practices
<b>Mar 6 2018</b>	New Accounts Series: Opening Deposit Accounts for Nonprofit Organizations
<b>Mar 7 2018</b>	Consumer Debt Series: Managing Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
<b>Mar 8 2018</b>	Revisiting CDD Policies & Procedures to Include Beneficial Ownership Rule Changes Effective May 11, 2018
<b>Mar 13 2018</b>	Developing & Managing Employee Performance Through Effective Recruiting, Onboarding & Coaching
<b>Mar 14 2018</b>	ACH Rules Update 2018
<b>Mar 15 2018</b>	Flood Insurance Compliance Review & Update 2018
<b>Mar 20 2018</b>	Call Report Series: Recent Call Report Changes & Top 10 Errors
<b>Mar 21 2018</b>	Compliance & Legal Risks in Mobile Banking: Rules & Security Requirements
<b>Mar 22 2018</b>	Completing the CTR Line-by-Line Effective May 28, 2018: Technical Changes, New Data Fields & Alternate Model Reporting
<b>Mar 27 2018</b>	Development of Real Estate Evaluations & Validating Existing Appraisals
<b>Mar 28 2018</b>	Collections & the Servicemember: From the MLA to SCRA
<b>Mar 29 2018</b>	IRA Series: IRA Overview: Traditional & Roth IRA & SEP Plans

**Apr 2 2018** Frontline Fundamentals Series: Delivering Member Service Excellence

**Apr 2 2018** Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling

**Apr 2 2018** Frontline Fundamentals Series: Introduction to US Banking & the Payments System

**Apr 2 2018** Frontline Fundamentals Series: Regulations & Compliance: The Big Picture

**Apr 3 2018** Cyber Series: FFIEC Cybersecurity Assessment Tool: Issues & Answers

**Apr 4 2018** BSA Special Risks: Policy, Law Enforcement & Regulator Issues

**Apr 5 2018** Dealing with Dormant Accounts, Unclaimed Property & Escheatment

**Apr 9 2018** ADA Website Compliance: Requirements, Common Issues & Litigation

**Apr 10 2018** Small Business Lending: Identifying Potential Credit Problems

**Apr 11 2018** Developing a Strong Risk Assessment for Enterprise Risk Management

**Apr 12 2018** Impact of Regulation CC Rule Changes on RDC & ACH

**Apr 16 2018** Understanding the New SAR Filing Format Requirements: Batch Submissions, Text Fields & Cyber Event Categories & Subtypes

**Apr 17 2018** How to Complete & File UCC-1 Financing Statements

**Apr 18 2018** Compliance Series: Compliance Rules All Staff Must Know: Red Flags for Identity Theft, Bribery, Privacy & Ethical Considerations

**Apr 19 2018** Top 25 Things to Know About Reg CC Changes Before July 1, 2018

**Apr 23 2018** Newly Released Guidance on CDD Requirements Effective May 11, 2018: FinCEN FAQs

**Apr 24 2018** Residential Construction Lending: Compliance, Disbursements & More

**Apr 25 2018** Director Series: Overseeing Credit Union Performance: The Role of Audit

**Apr 26 2018** Denied Loan Requirements: Consumer, Commercial & Real Estate

**May 1 2018** Handling Powers-of-Attorney & Living Trust Documents for Deposit Accounts & Loans

**May 2 2018** Understanding & Using Global Cash Flow in Underwriting Consumer Loans

**May 3 2018** Finance Charges: Getting It Right!

**May 8 2018** Analyzing TRID Tolerance Cures: Clarifying the Confusion

**May 9 2018** All You Need to Know About E-SIGN, E-Statements & E-Disclosures

**May 10 2018** New Accounts Series: Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements

**May 15 2018** IRA Series: Current IRA Issues, Including Divorce, IRS Levies, Bankruptcies & Creditor Claims

**May 16 2018** FFIEC Third-Party Risk Guidance: Appendix J for Vendor Business Continuity Issues & More

**May 17 2018** Top Escrow Compliance Exam Issues, FAQs & Field Audits

**May 22 2018** ACH Error Resolution: Unauthorized, Authorization Revoked, or Stop Payment?

**May 23 2018** Consumer Debt Series: Real Estate Loan Workouts, Deeds in Lieu, Short Sales, Foreclosures, Deficiency Judgments & Receiverships

**May 24 2018** Consumer Loan Documentation

**May 30 2018** Increasing Fee Income Without Raising Fees

**May 31 2018** Compliance Series: Job-Specific Compliance Training for Lenders

**Jun 5 2018** Red Flags in Residential Appraisal Compliance

**Jun 6 2018** Call Report Series: Call Report Advanced Lending Schedules

**Jun 7 2018** Forgeries, Counterfeits, Fraudulent EFTs & More: Who is Liable?

**Jun 12 2018** Overdraft Disclosure Requirements: Regulations, UDAAP & Legal Risks

**Jun 13 2018** Cyber Series: Beginning IT Officer Training

**Jun 14 2018** Understanding Employee Leave Policies

**Jun 18 2018** Understanding the Procedural Differences Between Substitute Checks, ACH Imaged Checks & New Warranties Under Reg CC Effective July 1, 2018

**Jun 19 2018** Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property

**Jun 20 2018** Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

**Jun 21 2018** Marketing Series: Advertising Compliance for Electronic, Website, TV & Radio Promotions

**Jun 26 2018** Notary Essentials, Legalities & Best Practices

**Jun 27 2018** New Accounts Series: Opening Trust Accounts: Compliance, Documentation, Signing Authority & Deposit Insurance Issues

**Jun 28 2018** Maximizing Social Networking Platforms: Trends, Opportunities & Best Practices

**Jul 5 2018** Determining a Legal Entity for Purposes of Beneficial Ownership

**Jul 10 2018** IRA Series: Understanding IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions

**Jul 11 2018** Handling Federal Benefit Payments: Protections, POAs, Delinquency & Death

**Jul 12 2018** Auditing Your Loan Portfolio: Consumer, Commercial & Real Estate

**Jul 16 2018** Electronic Business Records: Seven Steps for Effective & Compliant Management

**Jul 17 2018** Marketing Series: Developing, Maintaining & Sustaining Brand Loyalty

**Jul 18 2018** Consumer Debt Series: Reducing Consumer Loan & Collection Losses: Workouts, Forbearance, Restructuring & More

**Jul 19 2018** Loan Review: Consumer, Commercial & Real Estate

**Jul 25 2018** Director Series: Assessing Credit Risk for Directors

**Jul 26 2018** Wire Transfer Security: Regulatory Guidance, Risk Management & Monitoring

**Aug 1 2018** Regulatory Relief Act (S. 2155): Changes & Impacts to Credit Unions

**Aug 2 2018** ACH Rules & Responsibilities for RDFIs

**Aug 3 2018** GDPR: What Is It & Should Your Financial Institution Be Concerned??

**Aug 7 2018** CECL: Making Strategic Decisions Regarding Methodologies, Processes & Governance

**Aug 8 2018** Commercial Loan Application Danger Zones

**Aug 9 2018** Cyber Series: Expanding & Improving Your Required IT Risk Assessment Program

**Aug 14 2018** Marketing Series: Advertising & the New Media Mix: What's Right for Your Credit Union?

**Aug 15 2018** Final Preparation for CFPB's TRID Amendments, Effective October 1, 2018

**Aug 16 2018** Fair Lending Comparative File Review

**Aug 21 2018** Conducting the Annual Physical Security Review

**Aug 22 2018** Stress Testing Your Loan Portfolio: Regulatory Expectations & Enhancing Credit Risk Management

**Aug 23 2018** New Accounts Series: Opening Minor Accounts: Signature Cards, Access, Ownership

**Aug 28 2018** When ACH Fraud Occurs: ODFI & RDFI Responsibilities & Liabilities

**Aug 29 2018** Managing Provisional Credit Under Reg E

**Aug 30 2018** Compliance Series: Regulatory Requirements for the Board & Senior Management

**Sep 5 2018** Imaged Documents & Checks: Regulations & Legal Concerns

**Sep 6 2018** Complying with Reg Z Rules for HELOCs: Disclosure, Documentation, Statements & Maintenance

**Sep 10 2018** How to Originate & Onboard a New ACH Business: Set Up, Risk Assessment, Registry, Audit & Third-Party Senders

**Sep 11 2018** New BSA Officer Training: Requirements & Real-Life Scenarios

**Sep 12 2018** Placing Reg CC Holds Compliantly & With Confidence: Clarifying the Confusion

**Sep 13 2018** Mortgage Lender Training Part 1: Life-of-Loan Reg B Requirements, Including Application, Monitoring & Disclosures

**Sep 17 2018** Handling Business Account Transactions: Dos, Don'ts & Best Practices

**Sep 18 2018** Director Series: Board Governance Essentials

**Sep 19 2018** Consumer Debt Series: Maximizing Recoveries on Charged-Off Loans

**Sep 20 2018** Marketing Series: Measuring the ROI of Your Digital Marketing Strategy

**Sep 24 2018** HMDA Reporting: Lessons Learned, Common Mistakes & FAQs

**Sep 25 2018** Vendor Outsourcing: Due Diligence, Contracts, Risks & Oversight

**Sep 26 2018** Managing the Employment Termination Process: Before, During & After

**Sep 27 2018** Compliance Officer Training: Risk Assessments, Monitoring & Testing

**Sep 28 2018** REACT □ ESCAPE □ SURVIVE Preparing Your Institution & Staff for an Active-Shooter Incident

**Oct 2 2018** Call Report Series: Call Reports & Financial Statements & Schedules B-E

**Oct 3 2018** Proper Preparation of the TRID Loan Estimate & Closing Disclosure

**Oct 4 2018** The Fair Labor Standards Act: Dos & Don'ts of Exempt & Nonexempt Pay Issues

**Oct 9 2018** Cyber Series: Cyber Threats: Prevention, Detection & Response

**Oct 10 2018** Mortgage Lender Training Part 2: Mortgage Life-of-Loan: Processing, Underwriting & Notices

**Oct 11 2018** New Accounts Series: Opening Accounts for Nonresident Aliens

**Oct 15 2018** Handling Subpoenas, Summonses, Garnishments & Levies

**Oct 16 2018** IRA Series: IRA Conversions, Recharacterizations & Excess Contributions

**Oct 17 2018** Payment Systems Rules & Regulations for ACH, Cards, Wires & Checks

<b>Oct 18 2018</b>	Understanding Title Insurance Policies, Commitments & ALTA Endorsements
<b>Oct 22 2018</b>	Stop Payment Versus Written Statement of Unauthorized Debit (WSUD): Which Is It?
<b>Oct 24 2018</b>	Member Business Lending: Risks, Rewards, Controls & Common Mistakes
<b>Oct 25 2018</b>	Best Practices for a Successful Internal Audit
<b>Oct 30 2018</b>	Analyzing Common TRID Compliance Violations
<b>Oct 31 2018</b>	Compliance Series: Job-Specific Compliance Training for Deposit Operations
<b>Nov 1 2018</b>	Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More
<b>Nov 5 2018</b>	Board Secretary Basics: Agendas, Meeting Records & Board Package Assembly
<b>Nov 6 2018</b>	ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure
<b>Nov 7 2018</b>	Consumer Debt Series: Proper Repossession, Notice & Sale of Non-Real Estate Collateral
<b>Nov 8 2018</b>	Lending to Churches & Other Nonprofit Organizations
<b>Nov 13 2018</b>	Mortgage Lender Training Part 3: Mortgage Life-of-Loan: Decision-Making, Appraisals, Post-Closing Requirements
<b>Nov 14 2018</b>	Compliance Series: Robbery Preparedness: Requirements & Proven Strategies
<b>Nov 15 2018</b>	Identifying Red Flags in Board Reports
<b>Nov 19 2018</b>	Cash Management: How Sales, Operations & Technology Can Collaborate to Generate More Fee Income
<b>Nov 20 2018</b>	How to Obtain & Perfect a Security Interest in Unconventional Collateral
<b>Nov 27 2018</b>	Your Borrower Has Died: Actions to Take, Mistakes to Avoid
<b>Nov 28 2018</b>	IRA Series: Top 10 IRA Rollover Mistakes
<b>Nov 29 2018</b>	Managing & Mitigating Card-Not-Present Fraud
<b>Dec 3 2018</b>	Managing the Force-Placed Insurance Process
<b>Dec 4 2018</b>	Cyber Series: Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture
<b>Dec 5 2018</b>	Auditing for HMDA Compliance, Including New Data Collection Rules
<b>Dec 6 2018</b>	Improving Teller Performance: Head Teller Development
<b>Dec 11 2018</b>	Call Report Series: Auditing Call Reports
<b>Dec 12 2018</b>	Dealing with Joint Signers in Consumer & Real Estate Lending
<b>Dec 13 2018</b>	Your Depositor Has Died: Actions to Take, Mistakes to Avoid
<b>Dec 18 2018</b>	Closing or Changing Deposit Accounts for Consumers & Businesses
<b>Dec 19 2018</b>	BSA Officer Reports to the Board
<b>Dec 20 2018</b>	Handling Government ACH Payment Returns & Reclamations