

Webinar Schedule

Jan 17 2018	Consumer Debt Series: Credit Reporting & Delinquent Accounts: Disputes, Revisions, Recent Guidance & More
Jan 23 2018	IRA Series: 2018 IRA & HSA Update & Hot Topics
Jan 30 2018	Compliance Series: Job-Specific Compliance Training for the Frontline
Feb 6 2018	Fair Lending Challenges for HMDA Data Rule Changes: Expanded Data Fields & Lending Practices
Feb 7 2018	Cyber Series: Emerging Technologies 2018: What Are They & Do They Matter?
Feb 8 2018	Simplifying the Compliance Function: Tools & Checklists to Keep You on Track
Feb 15 2018	Director Series: Directors' Role & Responsibilities When a Data Breach Occurs
Feb 21 2018	Security Officer Reports to the Board: What is Required?
Feb 22 2018	New Accounts Series: Opening Consumer Accounts: Regulations, CDD & Documentation
Feb 28 2018	CECL Rule Overview: Preparation, Planning & Data Collection
Mar 6 2018	New Accounts Series: Opening Deposit Accounts for Nonprofit Organizations
Mar 7 2018	Consumer Debt Series: Managing Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks
Mar 20 2018	Call Report Series: Recent Call Report Changes & Top 10 Errors
Mar 29 2018	IRA Series: IRA Overview: Traditional & Roth IRA & SEP Plans
Apr 2 2018	Frontline Fundamentals Series: Delivering Member Service Excellence
Apr 2 2018	Frontline Fundamentals Series: Essentials of Endorsements, Negotiable Instruments & Cash Handling
Apr 2 2018	Frontline Fundamentals Series: Introduction to US Banking & the Payments System
Apr 2 2018	Frontline Fundamentals Series: Regulations & Compliance: The Big Picture
Apr 3 2018	Cyber Series: FFIEC Cybersecurity Assessment Tool: Issues & Answers
Apr 18 2018	Compliance Series: Compliance Rules All Staff Must Know: Red Flags for Identity Theft, Bribery, Privacy & Ethical Considerations
Apr 19 2018	Top 25 Things to Know About Reg CC Changes Before July 1, 2018
Apr 25 2018	Director Series: Overseeing Credit Union Performance: The Role of Audit
May 10 2018	New Accounts Series: Opening Business Accounts: Entities, Documentation, Authority & Regulatory Requirements
May 15 2018	IRA Series: Current IRA Issues, Including Divorce, IRS Levies, Bankruptcies & Creditor Claims
May 23 2018	Consumer Debt Series: Real Estate Loan Workouts, Deeds in Lieu, Short Sales, Foreclosures, Deficiency Judgments & Receiverships
May 24 2018	Consumer Loan Documentation
May 30 2018	Increasing Fee Income Without Raising Fees
May 31 2018	Compliance Series: Job-Specific Compliance Training for Lenders

Jun 5 2018 Red Flags in Residential Appraisal Compliance

Jun 6 2018 Call Report Series: Call Report Advanced Lending Schedules

Jun 7 2018 Forgeries, Counterfeits, Fraudulent EFTs & More: Who is Liable?

Jun 12 2018 Overdraft Disclosure Requirements: Regulations, UDAAP & Legal Risks

Jun 13 2018 Cyber Series: Beginning IT Officer Training

Jun 14 2018 Understanding Employee Leave Policies

Jun 18 2018 Understanding the Procedural Differences Between Substitute Checks, ACH Imaged Checks & New Warranties Under Reg CC Effective July 1, 2018

Jun 19 2018 Safe Deposit Issues: Drilling, Unpaid Rent, Death & Unclaimed Property

Jun 20 2018 Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

Jun 21 2018 Marketing Series: Advertising Compliance for Electronic, Website, TV & Radio Promotions

Jun 26 2018 Notary Essentials, Legalities & Best Practices

Jun 27 2018 New Accounts Series: Opening Trust Accounts: Compliance, Documentation, Signing Authority & Deposit Insurance Issues

Jun 28 2018 Maximizing Social Networking Platforms: Trends, Opportunities & Best Practices

Jul 5 2018 Determining a Legal Entity for Purposes of Beneficial Ownership

Jul 10 2018 IRA Series: Understanding IRA Beneficiary Designations, Death Distributions & Required Minimum Distributions

Jul 11 2018 Handling Federal Benefit Payments: Protections, POAs, Delinquency & Death

Jul 12 2018 Auditing Your Loan Portfolio: Consumer, Commercial & Real Estate

Jul 16 2018 Electronic Business Records: Seven Steps for Effective & Compliant Management

Jul 17 2018 Marketing Series: Developing, Maintaining & Sustaining Brand Loyalty

Jul 18 2018 Consumer Debt Series: Reducing Consumer Loan & Collection Losses: Workouts, Forbearance, Restructuring & More

Jul 19 2018 Loan Review: Consumer, Commercial & Real Estate

Jul 25 2018 Director Series: Assessing Credit Risk for Directors

Jul 26 2018 Wire Transfer Security: Regulatory Guidance, Risk Management & Monitoring

Aug 1 2018 Regulatory Relief Act (S. 2155): Changes & Impacts to Credit Unions

Aug 2 2018 ACH Rules & Responsibilities for RDFIs

Aug 3 2018 GDPR: What Is It & Should Your Financial Institution Be Concerned??

Aug 7 2018 CECL: Making Strategic Decisions Regarding Methodologies, Processes & Governance

Aug 8 2018 Commercial Loan Application Danger Zones

Aug 9 2018 Cyber Series: Expanding & Improving Your Required IT Risk Assessment Program

Aug 14 2018 Marketing Series: Advertising & the New Media Mix: What's Right for Your Credit Union?

Aug 15 2018 Final Preparation for CFPB's TRID Amendments, Effective October 1, 2018

Aug 16 2018 Fair Lending Comparative File Review

Aug 21 2018 Conducting the Annual Physical Security Review

Aug 22 2018 Stress Testing Your Loan Portfolio: Regulatory Expectations & Enhancing Credit Risk Management

Aug 23 2018 New Accounts Series: Opening Minor Accounts: Signature Cards, Access, Ownership

Aug 28 2018 When ACH Fraud Occurs: ODFI & RDFI Responsibilities & Liabilities

Aug 29 2018 Managing Provisional Credit Under Reg E

Aug 30 2018 Compliance Series: Regulatory Requirements for the Board & Senior Management

Sep 5 2018 Imaged Documents & Checks: Regulations & Legal Concerns

Sep 6 2018 Complying with Reg Z Rules for HELOCs: Disclosure, Documentation, Statements & Maintenance

Sep 10 2018 How to Originate & Onboard a New ACH Business: Set Up, Risk Assessment, Registry, Audit & Third-Party Senders

Sep 11 2018 New BSA Officer Training: Requirements & Real-Life Scenarios

Sep 12 2018 Placing Reg CC Holds Compliantly & With Confidence: Clarifying the Confusion

Sep 13 2018 Mortgage Lender Training Part 1: Life-of-Loan Reg B Requirements, Including Application, Monitoring & Disclosures

Sep 17 2018 Handling Business Account Transactions: Dos, Don'ts & Best Practices

Sep 18 2018 Director Series: Board Governance Essentials

Sep 19 2018 Consumer Debt Series: Maximizing Recoveries on Charged-Off Loans

Sep 20 2018 Marketing Series: Measuring the ROI of Your Digital Marketing Strategy

Sep 24 2018 HMDA Reporting: Lessons Learned, Common Mistakes & FAQs

Sep 25 2018 Vendor Outsourcing: Due Diligence, Contracts, Risks & Oversight

Sep 26 2018 Managing the Employment Termination Process: Before, During & After

Sep 27 2018 Compliance Officer Training: Risk Assessments, Monitoring & Testing

Sep 28 2018 REACT □ ESCAPE □ SURVIVE Preparing Your Institution & Staff for an Active-Shooter Incident

Oct 2 2018 Call Report Series: Call Reports & Financial Statements & Schedules B-E

Oct 3 2018 Proper Preparation of the TRID Loan Estimate & Closing Disclosure

Oct 4 2018 The Fair Labor Standards Act: Dos & Don'ts of Exempt & Nonexempt Pay Issues

Oct 9 2018 Cyber Series: Cyber Threats: Prevention, Detection & Response

Oct 10 2018 Mortgage Lender Training Part 2: Mortgage Life-of-Loan: Processing, Underwriting & Notices

Oct 11 2018 New Accounts Series: Opening Accounts for Nonresident Aliens

Oct 15 2018 Handling Subpoenas, Summonses, Garnishments & Levies

Oct 16 2018 IRA Series: IRA Conversions, Recharacterizations & Excess Contributions

Oct 17 2018 Payment Systems Rules & Regulations for ACH, Cards, Wires & Checks

Oct 18 2018 Understanding Title Insurance Policies, Commitments & ALTA Endorsements

Oct 22 2018 Stop Payment Versus Written Statement of Unauthorized Debit (WSUD): Which Is It?

Oct 24 2018	Member Business Lending: Risks, Rewards, Controls & Common Mistakes
Oct 25 2018	Best Practices for a Successful Internal Audit
Oct 29 2018	New HMDA Partial Exemption: Analysis, Implementation & Answers
Oct 30 2018	Analyzing Common TRID Compliance Violations
Oct 31 2018	Compliance Series: Job-Specific Compliance Training for Deposit Operations
Nov 1 2018	Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More
Nov 5 2018	Board Secretary Basics: Agendas, Meeting Records & Board Package Assembly
Nov 6 2018	ACH Liabilities & Warranties for ODFIs: Reducing Your Exposure
Nov 7 2018	Consumer Debt Series: Proper Repossession, Notice & Sale of Non-Real Estate Collateral
Nov 8 2018	Lending to Churches & Other Nonprofit Organizations
Nov 13 2018	Mortgage Lender Training Part 3: Mortgage Life-of-Loan: Decision-Making, Appraisals, Post-Closing Requirements
Nov 14 2018	Compliance Series: Robbery Preparedness: Requirements & Proven Strategies
Nov 15 2018	Identifying Red Flags in Board Reports
Nov 19 2018	Cash Management: How Sales, Operations & Technology Can Collaborate to Generate More Fee Income
Nov 20 2018	How to Obtain & Perfect a Security Interest in Unconventional Collateral
Nov 27 2018	Your Borrower Has Died: Actions to Take, Mistakes to Avoid
Nov 28 2018	IRA Series: Top 10 IRA Rollover Mistakes
Nov 29 2018	Managing & Mitigating Card-Not-Present Fraud
Dec 3 2018	Managing the Force-Placed Insurance Process
Dec 4 2018	Cyber Series: Compliance Questions & Issues in Deploying Mobile Remote Deposit Capture
Dec 5 2018	Auditing for HMDA Compliance, Including New Data Collection Rules
Dec 6 2018	Improving Teller Performance: Head Teller Development
Dec 10 2018	Filing the New SAR Form, Deadline January 1, 2019
Dec 11 2018	Call Report Series: Auditing Call Reports
Dec 12 2018	Dealing with Joint Signers in Consumer & Real Estate Lending
Dec 13 2018	Your Depositor Has Died: Actions to Take, Mistakes to Avoid
Dec 18 2018	Closing or Changing Deposit Accounts for Consumers & Businesses
Dec 19 2018	BSA Officer Reports to the Board
Dec 20 2018	Handling Government ACH Payment Returns & Reclamations
Jan 8 2019	Teller Training Series: Compliance Training for the Frontline
Jan 9 2019	Record Retention & Destruction Rules: Paper & Electronic
Jan 10 2019	Credit Analysis & Underwriting Series: Regulator Issues & Update for the Credit Analyst
Jan 14 2019	IRA & HSA 2019 Update, Including Tax Reform Considerations

Jan 15 2019	FFIEC Exam Procedures for Business Continuity
Jan 16 2019	2018 HMDA Submission Due March 1, 2019, Part 1: Identifying Reportable Loans, Data Integrity & FIG Analysis
Jan 22 2019	Successful Skip Tracing Techniques for Locating Borrowers & Recovering Collateral
Jan 23 2019	Determining Cash Flow from Personal Tax Returns After 2018 Tax Reform Part 1: Newly Revised Form 1040 & Schedules B & C
Jan 24 2019	2018 HMDA Submission Due March 1, 2019, Part 2: Requirements, Clearing Edits, Exempt Fields & More
Jan 29 2019	Real Estate Loan Collection Rules for Lenders & Mortgage Servicers
Jan 30 2019	Credit Analysis & Underwriting Series: Analyzing Financial Statements for the Credit Analyst
Jan 31 2019	Teller Training Series: Frontline Fraud Prevention: Stopping Fraud at the Teller Line
Feb 5 2019	Right of Setoff on Deposit Accounts & Loans: Legal Issues
Feb 6 2019	C-Suite Series: CAMELS Rating for Executives
Feb 7 2019	ACH Specialist Series: ACH Tax Refund Exceptions, Posting & Liabilities
Feb 12 2019	Teller Training Series: Risks & Precautions for Endorsements & Other Negotiable Instruments
Feb 13 2019	Board Reporting Series: Board Secretary Procedural & Compliance Responsibilities
Feb 14 2019	Prepaid Cards: Your Credit Union's Responsibilities Under the New Rules, Effective April 1, 2019
Feb 19 2019	Determining Cash Flow from Personal Tax Returns After 2018 Tax Reform Part 2: Schedules D, E & F
Feb 20 2019	Credit Analysis & Underwriting Series: Debt Service Coverage Calculations in Underwriting
Feb 21 2019	The New NIST Digital Identity Guidelines: Impact on Passwords, Security Questions & Account Lockouts
Feb 25 2019	Debit Card Chargebacks: Understanding Visa Claims Resolution
Feb 27 2019	ACH Specialist Series: ACH Dispute Resolution
Feb 28 2019	Flood Insurance Compliance Update & FAQs
Mar 5 2019	C-Suite Series: Strategic Decisions Regarding CECL Methodologies, Processes & Governance
Mar 6 2019	Board Reporting Series: Essential Board Reporting: Requirements, Timing, Delivery Options, Risks & Concerns
Mar 7 2019	Federal Requirements for Tech-Based Marketing: Websites, Social Media, Robo Calls & More
Mar 11 2019	Teller Training Series: Cross Selling: The Key to Accountholder Satisfaction & Retention
Mar 12 2019	Synthetic ID Fraud: What It Is, How It Works & Real-Life Scenarios
Mar 13 2019	ACH Specialist Series: 2019 ACH Rules Update
Mar 14 2019	Debit Card Chargebacks: Understanding Mastercard Dispute Resolution
Mar 19 2019	Best Practices for Today's Credit Union Board
Mar 20 2019	Advanced BSA Officer Training: In-Depth Risk Issues & Difficult Situations
Mar 21 2019	Required Compliance for Commercial Loans Secured by Real Estate

Mar 25 2019 Handling Power of Attorney & Living Trust Documents on Deposit Accounts & Loans

Mar 26 2019 Board Reporting Series: Red Flags in Board Reports

Mar 27 2019 Credit Analysis & Underwriting Series: Global Cash Flow Analysis for Underwriters & Credit Analysts

Apr 2 2019 Mobile Device Risks, Records & Compliance Rules: Managing Your BYOD & COPE Policies & Procedures

Apr 3 2019 UDAAP: Consumer Complaint Monitoring & Avoiding Harm

Apr 4 2019 C-Suite Series: Enterprise Risk Management: Three Key Risk Assessments

Apr 8 2019 Notary Essentials & Legalities

Apr 9 2019 Board Reporting Series: Security Officer Reports to the Board: Fulfilling Your Annual Requirement

Apr 10 2019 Teller Training Series: Accurately Completing the CTR Line-by-Line

Apr 16 2019 Loan Underwriting 101: Interviewing, Credit Reports, Debt Ratios & Regulation B

Apr 17 2019 Consumer Collection Series: Your Borrower Filed Bankruptcy, Now What?

Apr 18 2019 ACH Specialist Series: Liability with ACH Death Notification Entries (DNEs) & Reclamations

Apr 23 2019 Top 20 Questions About Completing the TRID Loan Estimate & Closing Disclosure

Apr 24 2019 Escrow Account Shortages, Surpluses & Deficiencies

Apr 25 2019 C-Suite Series: Asset Liability Management Strategies in a Rising Rate Environment

Apr 29 2019 Hacking the Weakest Link: The Role of Staff in Maintaining IT Security

Apr 30 2019 Call Report Series: Introduction to Call Report Loan Classifications

May 2 2019 Troubled Debt Restructuring: Identifying & Accounting for Impaired Loans

May 7 2019 Developing & Delivering an Effective Loan Presentation

May 9 2019 BSA Series: Job-Specific BSA Training for Lenders

May 13 2019 Accurately Completing the SAR Line-by-Line

May 15 2019 Teller Training Series: Managing Dual Control & Cash Limits

May 16 2019 Hot Issues in Cyber Compliance

May 20 2019 ACH Specialist Series: Top 10 Ways to Mitigate ACH Payment Risk

May 21 2019 Evaluating Collateral & Personal Guarantees for Loan Repayment

May 22 2019 Consumer Collection Series: Repossession Practices, Compliance & Limitations

May 23 2019 Supervisory Committees: Understanding Expectations & Avoiding Landmines

May 29 2019 ACH Specialist Series: ACH Stop Payments vs. Unauthorized Extended Returns: Know the Difference

May 30 2019 Military Lending Act & SCRA: Compliance & Lessons Learned

Jun 3 2019 Untangling Complex RDFI Challenges

Jun 4 2019 Mortgage Lending Hot Spots Series: Construction-Only & Construction-to-Permanent Lending

Jun 5 2019 BSA Series: Job-Specific BSA Training for Operations

Jun 6 2019 Handling Dormant Accounts, Unclaimed Property & Escheatment

Jun 10 2019	Financial Literacy Fundamentals for New Directors: Financial Statements, Key Ratios & How to Monitor Your Credit Union
Jun 11 2019	Essential HR Recordkeeping from Hiring to Firing
Jun 13 2019	Call Report Series: Financial Accounting & Reporting
Jun 18 2019	Regulation E Series: Reg E Fundamentals
Jun 19 2019	Electronic Returned Items: Combating Fraud
Jun 20 2019	Consumer Collection Series: Effective Debt Collection Techniques & Strategies
Jun 25 2019	BSA Series: Job-Specific BSA Training for the Board
Jun 26 2019	Card Data Security: PCI-DSS Risk, Readiness & Compliance
Jun 27 2019	Living, Grantor & Family Trust Accounts: Common Problems in Account Opening & Lending
Jul 1 2019	ALLL Supporting Documentation: Current Rules & Future Expectations Under CECL
Jul 2 2019	Managing Accounts & Records for Nonresident Aliens: Opening, Identifying, Monitoring & Tax Reporting
Jul 9 2019	Mortgage Lending Hot Spots Series: Surviving a TRID Compliance Exam
Jul 10 2019	FinCEN Guidelines on Reporting Elder Financial Exploitation
Jul 16 2019	IRA Series: Processing IRA Rollovers & Transfers
Jul 17 2019	BSA Series: Job-Specific BSA Training for the Frontline
Jul 18 2019	Regulation E Series: Legally Handling ATM & Debit Card Claims Under Regulation E
Jul 23 2019	Call Report Series: Call Report Preparation: Avoiding Common Errors
Jul 24 2019	Outsourcing Tech Services: Regulations, Examiner Expectations & Actions for Vendor Management
Jul 25 2019	What Are Those Business Tax Returns Telling Me?
Jul 30 2019	Opening Accounts Online: Rules, Risks & Best Practices
Jul 31 2019	Consumer Collection Series: 20 Common Mistakes in Consumer Collections
Aug 1 2019	IRA Series: IRA Reporting, Common Issues & Error Resolution
Aug 6 2019	Mortgage Lending Hot Spots Series: Adverse Action in Mortgage Lending: Compliance, Notices & Best Practices
Aug 7 2019	Official Demands Part 1: Handling Subpoenas, Summonses & Other Legal Process
Aug 8 2019	New Security Officer Training: Responsibilities, Best Practices & Skill-Building Tools
Aug 13 2019	Advanced Financial Literacy Update for New & Experienced Directors: ALM Primer & Financial Accounting & Risk Issues
Aug 14 2019	FFIEC Cyber Security Risk Assessments: Policy, Recent Findings & Recommendations
Aug 15 2019	E-Compliance Rules, Policies & Best Practices for Email, Web, Mobile & Social Media
Aug 20 2019	Regulation E Series: How to Handle Unauthorized Electronic Fund Transfers Under Reg E
Aug 21 2019	Call Report Series: The Financial Statement Audit Process
Aug 22 2019	Developing the Right Strategic Plan for Your Credit Union

Aug 27 2019 Opening Donation, Memorial & Other Accounts for Nonprofit Organizations & Corporations

Aug 28 2019 IRA Series: Top 10 Most Misunderstood IRA Issues: Turning Confusion into Confidence

Aug 29 2019 Effective Management of Credit Report Disputes: Completing ACDVs, AUDs & Correcting Joint Credit

Sep 4 2019 Official Demands Part 2: Handling Garnishments, Levies & Judgment Liens

Sep 5 2019 Auditing E-Policies & Procedures: Risks, Rules & Records

Sep 10 2019 Managing Minor Accounts: Withdrawals, Transfers, CDD, Closing & Best Practices

Sep 11 2019 Conducting the 2019 ACH Audit

Sep 12 2019 Mortgage Lending Hot Spots Series: Appraisal & Evaluation Guidance on Collateral Valuation

Sep 16 2019 New Compliance Officer Boot Camp

Sep 17 2019 IRA Series: Handling IRA Required Minimum Distributions & Roth Distributions

Sep 18 2019 Regulation E Series: Auditing for Reg E Compliance

Sep 19 2019 Emerging Trends & Developments in Online, Mobile & Digital Channels

Sep 24 2019 Mitigating a Data Breach: Forensics & Incident Response

Sep 25 2019 Hiring in the Digital Age: What Every HR Manager Needs to Know About Social Media

Sep 26 2019 What Directors Should Know About CECL, ALLL & the New Credit Impairment Standards

Oct 2 2019 New BSA Officer Training Part 1: Compliance, Risk Assessment, CTRs, Exemptions, Forms & Regulator Expectations

Oct 8 2019 Head Teller Training: Maximizing Teller Performance

Oct 9 2019 When a Depositor Dies: Legal Requirements, Practical Issues & FAQs

Oct 15 2019 Mortgage Lending Hot Spots Series: Demystifying Rules for TRID Tolerances

Oct 16 2019 Regulation E Series: Reg E Requirements for Debit Card Error Resolution: Processing, Disclosure & Investigation

Oct 17 2019 POD Account Documentation, Compliance, Beneficiaries & Closing

Oct 22 2019 Commercial Loan Annual Credit Review

Oct 23 2019 Medallion & Signature Guarantee Risks, Rules & Best Practices

Oct 24 2019 12 Key Elements of an Effective Digital Marketing Strategy

Oct 29 2019 Personal Accounts: Ownership, Authorization, Titling & Documentation

Oct 30 2019 1099 Reporting: Foreclosures, Repossessions & Debt Settlements

Oct 31 2019 New BSA Officer Training Part 2: Reviews, SARs, CDD, Technical Aspects & Real-Life Scenarios

Nov 5 2019 Year-End Compliance Checklist

Nov 6 2019 Top 10 Compliance Mistakes in Advertising

Nov 7 2019 Understanding & Navigating ACH Rules for ODFIs

Nov 12 2019 Regulation E Series: Provisional Credit Under Reg E: Rules, Best Practices & FAQs

Nov 13 2019 Closing or Changing Accounts for Consumers & Businesses

- Nov 14 2019** Mortgage Lending Hot Spots Series: Uniform Residential Loan Application (URLA) Line-by-Line, Required February 1, 2020
- Nov 19 2019** When a Borrower Dies: Rules, Procedures & Liabilities
- Nov 20 2019** Robbery Preparedness: Meeting Your Annual Compliance Requirement
- Nov 21 2019** BSA Special Risks: Policy, Law Enforcement & Regulator Issues
- Dec 3 2019** ACH Error Resolution: Returns, Authorizations, WSUDs, Stop Payments & More
- Dec 4 2019** Safe Deposit Issues: Delinquency, Death & Abandonment
- Dec 5 2019** IRS Reporting Requirements: 1098s, 1099s, TINs & Backup Withholding
- Dec 11 2019** Business Accounts: Who is Authorized to Open, Close, Transact?
- Dec 12 2019** Dealing with Joint Signers in Consumer & Real Estate Lending
- Dec 18 2019** Securing Collateral: How to Complete & File UCC-1 Financing Statements