

Upcoming Webinar Schedule



July 2024	DATE	TIME	
ACH Warranties & Indemnities	Tue 07/02	2:00 PM	CDT
Identity Theft Red Flags & FACT Act Compliance	Wed 07/03	2:00 PM	CDT
Real Estate Loan Documentation Basics	Tue 07/09	2:00 PM	CDT
CIP & CDD: Regulations, Exam Procedures & FAQs	Wed 07/10	2:00 PM	CDT
Financial Accounting & Reporting	Thu 07/11	2:00 PM	CDT
AI Policy Design & Implementation	Mon 07/15	2:00 PM	CDT
Wire Transfers: Establishing Strong Internal Controls	Tue 07/16	2:00 PM	CDT
Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D	Wed 07/17	2:00 PM	CDT
Advertising Compliance Part 1: Text, Print, TV & Radio	Thu 07/18	2:00 PM	CDT
Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCPA	Tue 07/23	2:00 PM	CDT
Commercial Lending: Risks, Rewards, Controls & Common Mistakes	Wed 07/24	2:00 PM	CDT
Five Vital Financial Factors All Credit Analysts & Lenders Must Master	Thu 07/25	2:00 PM	CDT
Handling Trusts & Other Fiduciary Accounts	Tue 07/30	2:00 PM	CDT
Managing Instant Payment Risk & Fraud in the FedNow & RTP Networks	Wed 07/31	2:00 PM	CDT
August 2024	DATE	TIME	
Active Shooter & Workplace Violence: Avoiding Deadly Mistakes	Fri 08/02	5:00 AM	CDT
ATR/QM Rules: Documenting Compliance	Tue 08/06	2:00 PM	CDT
The Business Banking Blues: Handling Business ACH Exceptions	Wed 08/07	2:00 PM	CDT
Advertising Compliance Part 2: Electronic Advertising, Including Social Media, Internet & Texting	Thu 08/08	2:00 PM	CDT
Credit Reporting on Delinquent Loans	Mon 08/12	2:00 PM	CDT
Vendor Due Diligence & Effective Vendor Management	Tue 08/13	2:00 PM	CDT
New Reg CC Threshold Changes Effective July 1, 2025	Wed 08/14	2:00 PM	CDT
Managing & Monitoring High-Risk Accountholders	Thu 08/15	2:00 PM	CDT
Opening Deposit Accounts Online: Rules, Risks & Best Practices	Tue 08/20	2:00 PM	CDT
Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?	Wed 08/21	2:00 PM	CDT
Recognizing Employment Law Red Flags: Supervisor Training	Thu 08/22	2:00 PM	CDT
10 Junk Fee Mistakes to Avoid	Mon 08/26	10:00 AM	CDT
Changing or Closing Deposit Accounts for Consumers & Businesses	Tue 08/27	2:00 PM	CDT
Capital Planning in Uncertain Times	Wed 08/28	2:00 PM	CDT
Common Problems in Opening Accounts & Lending to Trusts	Thu 08/29	2:00 PM	CDT
From Frontline to Hotline: Confidently Navigating Accountholder Mental Health Issues (Complimentary)	Fri 08/30	2:00 PM	CDT

Upcoming Webinar Schedule

September 2024	DATE	TIME	
Proper Handling of Government Reclamations & Garnishments	Tue 09/03	2:00 PM	CDT
Deposit Compliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More	Wed 09/04	2:00 PM	CDT
Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Business Records	Thu 09/05	2:00 PM	CDT
CFPB Enforcement Actions: Lessons Learned	Mon 09/09	2:00 PM	CDT
Managing Workplace Threats: When to Call the Police, a Professional, an Attorney	Tue 09/10	2:00 PM	CDT
Check Fraud & Scams	Wed 09/11	2:00 PM	CDT
Banking Ethics, Conflicts of Interest & Compliance for Staff	Thu 09/12	2:00 PM	CDT
New Required Minimum Distribution Regulations, Effective January 1, 2025	Tue 09/17	10:00 AM	CDT
Unpacking E-SIGN Compliance for Loans & Deposit Accounts	Tue 09/17	2:00 PM	CDT
Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers	Wed 09/18	2:00 PM	CDT
Debt Service Coverage Calculations in Underwriting	Thu 09/19	2:00 PM	CDT
Preventing & Addressing Crime: Cyber, Human Trafficking & Disaster Relief	Mon 09/23	2:00 PM	CDT
Common Mistakes in Consumer Collection	Tue 09/24	2:00 PM	CDT
Avoid Adverse Action Danger Zones: Requirements & Responsibilities After Loan Origination	Wed 09/25	2:00 PM	CDT
Top 10: Focusing on the TRID Issues that Matter Most	Thu 09/26	2:00 PM	CDT
Conducting a BSA Audit	Mon 09/30	10:00 AM	CDT
Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls	Mon 09/30	2:00 PM	CDT
October 2024	DATE	TIME	
Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy	Tue 10/01	2:00 PM	CDT
Five Steps to Annual MLO & SAFE Act Compliance	Wed 10/02	2:00 PM	CDT
Loan Documentation for All Legal Entities	Thu 10/03	2:00 PM	CDT
Deposit Operations Year-End Wrap-Up & Update	Mon 10/07	2:00 PM	CDT
Auditing Call Reports: Compliance & Best Practices	Tue 10/08	2:00 PM	CDT
When a Depositor Dies: Actions to Take, Mistakes to Avoid	Wed 10/09	2:00 PM	CDT
Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors	Thu 10/10	2:00 PM	CDT
Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties	Tue 10/15	2:00 PM	CDT
Auditing Consumer Real Estate Files	Wed 10/16	2:00 PM	CDT
Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks	Thu 10/17	2:00 PM	CDT
Taking the Mystery Out of Loan Stress Testing	Tue 10/22	2:00 PM	CDT
Harnessing ITMs & VTMs: Risks, Implementation Considerations & Compliance	Wed 10/23	2:00 PM	CDT
Robbery: Plan, Prevent, Prevail	Thu 10/24	2:00 PM	CDT
BSA Officer & Staff Year-End Wrap-Up	Mon 10/28	10:00 AM	CDT
The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes	Tue 10/29	2:00 PM	CDT
Electronic Payment Fraud: When Is Your Institution Liable?	Wed 10/30	2:00 PM	CDT

Upcoming Webinar Schedule

October 2024 (CONTINUED)	DATE	TIME	
ACH Disputes Part 1: Reg E vs. ACH Rules Before 60 Days	Thu 10/31	2:00 PM	CDT
November 2024	DATE	TIME	
Managing Loan Concentrations: CRE & More	Mon 11/04	2:00 PM	CST
Supervisory Committee: Laws, Rules, Regulations & Best Practices	Wed 11/06	2:00 PM	CST
Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More	Thu 11/07	2:00 PM	CST
Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions	Tue 11/12	2:00 PM	CST
Legal Issues of Checks	Wed 11/13	2:00 PM	CST
Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance	Thu 11/14	2:00 PM	CST
10 Reg CC Myths	Mon 11/18	2:00 PM	CST
Return to Sender: Selecting Relevant ACH Return Reason Codes	Tue 11/19	2:00 PM	CST
When a Borrower Dies: Actions to Take, Mistakes to Avoid	Wed 11/20	2:00 PM	CST
Corporate Tax Returns: Analysis, Limitations & Red Flags	Thu 11/21	2:00 PM	CST
ACH Disputes Part 2: Reg E vs. ACH Rules After 60 Days	Tue 11/26	2:00 PM	CST
December 2024	DATE	TIME	
Head Tellers & Branch Managers: Handling the Critical Aspects	Tue 12/03	2:00 PM	CST
No-Nonsense Notary Legal Perspective	Wed 12/04	2:00 PM	CST
Internal Compliance Monitoring & Risk Assessment	Thu 12/05	2:00 PM	CST
Elder & Dependent Adult Financial Abuse	Tue 12/10	2:00 PM	CST
Opening Nonresident Alien Accounts	Wed 12/11	2:00 PM	CST
Compliance with E-Statements, E-Disclosures & E-SIGN	Thu 12/12	2:00 PM	CST
ECOA & Fair Lending: Examiner Hot Buttons	Wed 12/18	2:00 PM	CST
Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues	Thu 12/19	2:00 PM	CST