

# Upcoming Webinar Schedule



| May 2024   | DATE      | TIME    |     |
|--|-----------|---------|-----|
| BSA for the Boardroom: Annual Training Made Understandable                           | Wed 05/01 | 2:00 PM | CDT |
| 20 Types of Legal Ownership Plus CIP, CDD & Beneficial Ownership                     | Thu 05/02 | 2:00 PM | CDT |
| Real Estate Construction Loans A-Z: Consumer & Commercial Challenges & Common Errors | Fri 05/03 | 2:00 PM | CDT |
| New Data Privacy Requirements: More Consumer Protections                             | Mon 05/06 | 2:00 PM | CDT |
| The RDC Duplicate Dilemma  | Tue 05/07 | 2:00 PM | CDT |
| Board Approved Policies: Tips & Samples to Streamline Your Process                   | Wed 05/08 | 2:00 PM | CDT |
| When a Business Owner Dies, Sells, or Delegates Authority                            | Thu 05/09 | 2:00 PM | CDT |
| Minor Accounts In-Depth  | Tue 05/14 | 2:00 PM | CDT |
| Writing New Account Procedures   | Wed 05/15 | 2:00 PM | CDT |
| Writing Concise, Complete & Effective Loan Presentations                             | Thu 05/16 | 2:00 PM | CDT |
| Annual Anti-Harassment Training  | Tue 05/21 | 2:00 PM | CDT |
| Fraud, Forensics & Incident Response: Managing & Mitigating Data Breaches            | Wed 05/22 | 2:00 PM | CDT |
| Opening Business Accounts: Entities, Setup, Authority & More                         | Thu 05/23 | 2:00 PM | CDT |
| Examiner Expectations for Credit Risk Management                                     | Tue 05/28 | 2:00 PM | CDT |
| Conducting a Physical Security Review & Risk Assessment                              | Wed 05/29 | 2:00 PM | CDT |
| Avoiding Liability Under the Bank Secrecy Act  | Thu 05/30 | 2:00 PM | CDT |
| June 2024  | DATE      | TIME    |     |
| Dissecting Beneficial Ownership Access: Final Part II Regulation & Compliance Guide  | Mon 06/03 | 2:00 PM | CDT |
| Accepting Powers of Attorney on Deposit Accounts                                     | Tue 06/04 | 2:00 PM | CDT |
| Consumer First: Regulation E for Debit Cards   | Wed 06/05 | 2:00 PM | CDT |
| Analytics to Measure Website & Digital Marketing Activity: A Year into GA4 & Beyond  | Thu 06/06 | 2:00 PM | CDT |
| Developing & Enforcing an Effective Social Media Policy                              | Tue 06/11 | 2:00 PM | CDT |
| Liquidity Risk Management  | Wed 06/12 | 2:00 PM | CDT |
| Consumer Loan Underwriting 101   | Thu 06/13 | 2:00 PM | CDT |
| Accurately Completing the CTR Line-By-Line   | Tue 06/18 | 2:00 PM | CDT |
| Hire Right the First Time  | Thu 06/20 | 2:00 PM | CDT |
| Troubled Loan Modifications: Evaluating, Tracking & Reporting                        | Tue 06/25 | 2:00 PM | CDT |
| Check Breach of Warranty Blues   | Wed 06/26 | 2:00 PM | CDT |
| Successful Compliance Auditing & Monitoring  | Thu 06/27 | 2:00 PM | CDT |
| July 2024  | DATE      | TIME    |     |
| ACH Warranties & Indemnities   | Tue 07/02 | 2:00 PM | CDT |
| Identity Theft Red Flags & FACT Act Compliance                                       | Wed 07/03 | 2:00 PM | CDT |
| Real Estate Loan Documentation Basics  | Tue 07/09 | 2:00 PM | CDT |

# Upcoming Webinar Schedule



| <b>July 2024 (CONTINUED)</b>   | <b>DATE</b> | <b>TIME</b> |     |
|--|-------------|-------------|-----|
| CIP & CDD: Regulations, Exam Procedures & FAQs   | Wed 07/10   | 2:00 PM     | CDT |
| Financial Accounting & Reporting   | Thu 07/11   | 2:00 PM     | CDT |
| AI Policy Design & Implementation  | Mon 07/15   | 2:00 PM     | CDT |
| Wire Transfers: Establishing Strong Internal Controls  | Tue 07/16   | 2:00 PM     | CDT |
| Reg CC: Check Holds, Check 21, Remote Deposit Capture & Reg D  | Wed 07/17   | 2:00 PM     | CDT |
| Advertising Compliance Part 1: Text, Print, TV & Radio   | Thu 07/18   | 2:00 PM     | CDT |
| Contacting Delinquent Borrowers: Following the Spirit & Intent of the FDCPA                                      | Tue 07/23   | 2:00 PM     | CDT |
| Commercial Lending: Risks, Rewards, Controls & Common Mistakes   | Wed 07/24   | 2:00 PM     | CDT |
| Five Vital Financial Factors All Credit Analysts & Lenders Must Master   | Thu 07/25   | 2:00 PM     | CDT |
| Handling Trusts & Other Fiduciary Accounts   | Tue 07/30   | 2:00 PM     | CDT |
| Managing Instant Payment Risk & Fraud in the FedNow & RTP Networks   | Wed 07/31   | 2:00 PM     | CDT |
| <b>August 2024</b>   | <b>DATE</b> | <b>TIME</b> |     |
| Active Shooter & Workplace Violence: Avoiding Deadly Mistakes  | Fri 08/02   | 2:00 PM     | CDT |
| ATR/QM Rules: Documenting Compliance   | Tue 08/06   | 2:00 PM     | CDT |
| The Business Banking Blues: Handling Business ACH Exceptions   | Wed 08/07   | 2:00 PM     | CDT |
| Advertising Compliance Part 2: Electronic Advertising, Including Social Media, Internet & Texting                | Thu 08/08   | 2:00 PM     | CDT |
| Credit Reporting on Delinquent Loans   | Mon 08/12   | 2:00 PM     | CDT |
| Vendor Due Diligence & Effective Vendor Management   | Tue 08/13   | 2:00 PM     | CDT |
| New Beneficial Ownership Rule: Lessons Learned   | Wed 08/14   | 2:00 PM     | CDT |
| Managing & Monitoring High-Risk Account Holders  | Thu 08/15   | 2:00 PM     | CDT |
| Opening Deposit Accounts Online: Rules, Risks & Best Practices   | Tue 08/20   | 2:00 PM     | CDT |
| Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?                      | Wed 08/21   | 2:00 PM     | CDT |
| Recognizing Employment Law Red Flags: Supervisor Training  | Thu 08/22   | 2:00 PM     | CDT |
| 10 Junk Fee Mistakes to Avoid  | Mon 08/26   | 10:00 AM    | CDT |
| Changing or Closing Deposit Accounts for Consumers & Businesses  | Tue 08/27   | 2:00 PM     | CDT |
| Capital Planning in Uncertain Times  | Wed 08/28   | 2:00 PM     | CDT |
| Common Problems in Opening & Lending to Trusts   | Thu 08/29   | 2:00 PM     | CDT |
| <b>September 2024</b>  | <b>DATE</b> | <b>TIME</b> |     |
| Proper Handling of Government Reclamations & Garnishments  | Tue 09/03   | 2:00 PM     | CDT |
| Deposit Compliance Deep Dive: Beyond the Basics of Reg CC, Reg DD, Reg E, UDAAP & More                           | Wed 09/04   | 2:00 PM     | CDT |
| Confidential & Sensitive Information Policy: Safeguarding the Privacy & Integrity of NPI, PII & Business Records | Thu 09/05   | 2:00 PM     | CDT |
| CFPB Enforcement Actions: Lessons Learned  | Mon 09/09   | 2:00 PM     | CDT |
| Managing Workplace Threats: When to Call the Police, a Professional, an Attorney                                 | Tue 09/10   | 2:00 PM     | CDT |

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| <b>September 2024 (CONTINUED)</b>   | <b>DATE</b> | <b>TIME</b> |     |
|---|-------------|-------------|-----|
| Check Fraud & Scams   | Wed 09/11   | 2:00 PM     | CDT |
| Banking Ethics, Conflicts of Interest & Compliance for Staff                              | Thu 09/12   | 2:00 PM     | CDT |
| Unpacking E-SIGN Compliance for Loans & Deposit Accounts                                  | Tue 09/17   | 2:00 PM     | CDT |
| Traditional & Roth IRAs Part A: Eligibility, Contributions, Rollovers & Transfers         | Wed 09/18   | 2:00 PM     | CDT |
| Debt Service Coverage Calculations in Underwriting  | Thu 09/19   | 2:00 PM     | CDT |
| Preventing & Addressing Crime: Cyber, Human Trafficking & Disaster Relief                 | Mon 09/23   | 2:00 PM     | CDT |
| Common Mistakes in Consumer Collection  | Tue 09/24   | 2:00 PM     | CDT |
| Avoid Adverse Action Danger Zones: Requirements & Responsibilities After Loan Origination | Wed 09/25   | 2:00 PM     | CDT |
| Top 10: Focusing on the TRID Issues that Matter Most                                      | Thu 09/26   | 2:00 PM     | CDT |
| Conducting a BSA Audit  | Mon 09/30   | 10:00 AM    | CDT |
| Three Key Risk Assessments in Your ERM Program: ERM, IT & Internal Controls               | Mon 09/30   | 2:00 PM     | CDT |
| <b>October 2024</b>   | <b>DATE</b> | <b>TIME</b> |     |
| Empowering Financial Marketers: Harness the Power of AI in Your Marketing Strategy        | Tue 10/01   | 2:00 PM     | CDT |
| Five Steps to Annual MLO & SAFE Act Compliance  | Wed 10/02   | 2:00 PM     | CDT |
| Loan Documentation for All Legal Entities   | Thu 10/03   | 2:00 PM     | CDT |
| Deposit Operations Year-End Wrap-Up & Update  | Mon 10/07   | 2:00 PM     | CDT |
| Auditing Call Reports: Compliance & Best Practices  | Tue 10/08   | 2:00 PM     | CDT |
| When a Depositor Dies: Actions to Take, Mistakes to Avoid                                 | Wed 10/09   | 2:00 PM     | CDT |
| Executive Total Compensation: Strategies to Motivate & Incent the Right Behaviors         | Thu 10/10   | 2:00 PM     | CDT |
| Traditional & Roth IRAs Part B: Distributions, Taxation, Withholding & Penalties          | Tue 10/15   | 2:00 PM     | CDT |
| Auditing Consumer Real Estate Files   | Wed 10/16   | 2:00 PM     | CDT |
| Chapter 7 & 13 Consumer Bankruptcies: Special Rules, Cramdowns & Risks                    | Thu 10/17   | 2:00 PM     | CDT |
| Taking the Mystery Out of Loan Stress Testing   | Tue 10/22   | 2:00 PM     | CDT |
| Harnessing ITMs & VTMs: Risks, Implementation Considerations & Compliance                 | Wed 10/23   | 2:00 PM     | CDT |
| Robbery: Plan, Prevent, Prevail   | Thu 10/24   | 2:00 PM     | CDT |
| BSA Officer & Staff Year-End Wrap-Up  | Mon 10/28   | 10:00 AM    | CDT |
| The Board Secretary's Role: Organizing, Planning, Tracking & Maintaining Accurate Minutes | Tue 10/29   | 2:00 PM     | CDT |
| Electronic Payment Fraud: When Is Your Institution Liable?                                | Wed 10/30   | 2:00 PM     | CDT |
| ACH Disputes Part 1: Reg E vs. ACH Rules Before 60 Days                                   | Thu 10/31   | 2:00 PM     | CDT |
| <b>November 2024</b>  | <b>DATE</b> | <b>TIME</b> |     |
| Managing Loan Concentrations: CRE & More  | Mon 11/04   | 2:00 PM     | CST |
| Supervisory Committee: Laws, Rules, Regulations & Best Practices                          | Wed 11/06   | 2:00 PM     | CST |
| Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More           | Thu 11/07   | 2:00 PM     | CST |

# Upcoming Webinar Schedule



| <b>November 2024 (CONTINUED)</b>  | <b>DATE</b> | <b>TIME</b> |     |
|---|-------------|-------------|-----|
| Hottest IRA Issues: Reporting, Compliance & Required Minimum Distributions              | Tue 11/12   | 2:00 PM     | CST |
| Legal Issues of Checks  | Wed 11/13   | 2:00 PM     | CST |
| Consumer RE Appraisals: Ordering, Controls, Thresholds, USPAP Requirements & Compliance | Thu 11/14   | 2:00 PM     | CST |
| 10 Reg CC Myths   | Mon 11/18   | 2:00 PM     | CST |
| Return to Sender: Selecting Relevant ACH Return Reason Codes                            | Tue 11/19   | 2:00 PM     | CST |
| When a Borrower Dies: Actions to Take, Mistakes to Avoid                                | Wed 11/20   | 2:00 PM     | CST |
| Corporate Tax Returns: Analysis, Limitations & Red Flags                                | Thu 11/21   | 2:00 PM     | CST |
| ACH Disputes Part 2: Reg E vs. ACH Rules After 60 Days                                  | Tue 11/26   | 2:00 PM     | CST |
| <br>  |             |             |     |
| <b>December 2024</b>  | <b>DATE</b> | <b>TIME</b> |     |
| Head Tellers & Branch Managers: Handling the Critical Aspects                           | Tue 12/03   | 2:00 PM     | CST |
| No-Nonsense Notary Legal Perspective  | Wed 12/04   | 2:00 PM     | CST |
| Internal Compliance Monitoring & Risk Assessment  | Thu 12/05   | 2:00 PM     | CST |
| Elder & Dependent Adult Financial Abuse   | Tue 12/10   | 2:00 PM     | CST |
| Opening Nonresident Alien Accounts  | Wed 12/11   | 2:00 PM     | CST |
| Compliance with E-Statements, E-Disclosures & E-SIGN                                    | Thu 12/12   | 2:00 PM     | CST |
| ECOA & Fair Lending: Examiner Hot Buttons   | Wed 12/18   | 2:00 PM     | CST |
| Overdraft Programs & Disclosures: 12 Ways to Avoid Exam Issues                          | Thu 12/19   | 2:00 PM     | CST |